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**America's Favorite Truck Camper**

Safety Defect and Noncompliance Report Guide for Vehicles  
**PART 573 Defect and Noncompliance Responsibility and Reports<sup>1</sup>**

**On September 16, 2010, Lance Camper Mfg. Corp. decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.**

**Date this report was prepared: 10/29/2010**

**1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.**

Lance Camper Mfg. Corp.  
43120 Venture Street  
Lancaster, CA 93535  
661-949-3322

**Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.**

Jan Y. Kurahara, Jr., Chief Administrative Officer

**Telephone Number:** 661-949-3322 x202 **Fax No.:** 661-723-8458

**Name and Title of Person who prepared this report.**

Jan Y. Kurahara, Jr., Chief Administrative Officer

**Signed:**

A handwritten signature in blue ink, appearing to be "J. Kurahara", written over a horizontal line.

<sup>1</sup> Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Ms. Jennifer Timian at (202) 366-5210, by FAX at (202) 366-7882, or by E-Mail to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov).

**I. Identify the Vehicle Models Involved in the Recall**

**2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:**

**Make(s): Model Years Involved: Model(s):**

Lance

Model Year: 2011

Models: 850, 992, 1685, 1881 & 2285

**Production Dates: Beginning: 7/1/2010 Ending: 9/30/2010**

**VIN Range: Beginning: Ending: [See attachment "A"]**

**Vehicle Type: Bodystyle: Slide-In Pickup Campers & Travel Trailers**

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Recall limited to certain 2011 models as outlined in Attachment "A"

**Make(s): Model Years Involved: Model(s):**

**Production Dates: Beginning: 7/1/2010 Ending: 9/30/2010**

**VIN Range: Beginning: Ending:**

Total Campers Produced During Time Period: 393

Serial#'s 167123 to 167521, excluding 167136, 167137, 167138, 167139, 167140, 167141

Total Trailers Produced During Time Period: 261

Serial#'s 310807-311067

**Vehicle Type: Bodystyle: Slide-In Pickup Campers & Travel Trailers**

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Units without ovens installed within the recall period are excluded from the recall.

**Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.**

Approximately 4.1 % of the product produced during the time frame is affected by this recall.

## II. Identify the Recall Population

- 3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.**  
Potentially up to 27

**Total Number Potentially Affected by the Recall:** 27

- 4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:**

Atwood Mobile products believes that approximately .065% of Stove/Ranges within the representative time frame may contain the defect.

**Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:**

The recall population was determined using the range/oven serial numbers provided by Atwood Mobile products.

## III. Describe the Defect or Noncompliance

- 5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.**

See Atwood Mobile Products Recall Submission #10E-46. A small fracture has been found within the line supplying gas to the oven box. Such a fracture has the potential to leak gas when the oven box is in operation.

**Describe the cause(s) of the defect or noncompliance condition.**

It is our understanding that the initial tube billet lacks integrity. This billet is drawn into tubes in which cracks have been identified.

**Describe the consequence(s) of the defect or noncompliance condition.**

Gas only flows through the suspect tube when the oven thermostat valve is in the opened position and the thermocouple signals that a pilot light is present in the oven box.

Once gas is flowing, it can leak through the wall of the fractured gas line leading to the potential build-up of gas in the RV. In the presence of a spark, or other ignition source, this leak may lead to a fire. This condition may also pose risk of asphyxiation.

**Identify any warning which can (a) precede or (b) occur.**

In the event of an actual fracture in the gas supply line:

- The LP detector should sound
- The consumer will potentially smell the LP gas
- The consumer may hear gas escaping through the leak.

**If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

Atwood Mobile Product  
1120 N. Main Street  
Elkhart, IN 46514  
574-266-4828

**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:**

Judy Schultz, Customer Service Manager

**IV. Provide the Chronology in Determining the Defect/Noncompliance**

*If the recall is for a defect, complete item 6, otherwise item 7.*

**6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.**

Lance Camper Mfg. Corp. has not received any reports of failures, accidents, injuries, fatalities or warranty claims relative to this recall. Atwood Mobile Products notified Lance Camper Mfg. Corp. on or about September 16, 2010.

**7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.**

Please refer to Atwood Mobile Product Recall #10E-46

**V. Identify the Remedy**

**8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.**

Atwood Mobile Products will be administering the recall and reimbursement of parts and labor related to this campaign.

**9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.**

Atwood Mobile has a devised and proven method in which to check the integrity of the installed units. Atwood will work with dealers to ensure that each range/oven is checked and cleared or replaced by an appropriately trained technician at no cost to the retail customer.

**Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.**

Atwood Mobile products verified future shipments will not be built with fractured gas supply lines to the oven box.

**Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.**

The product has not been discontinued. Atwood Mobile has verified future shipments will not be built with fractured gas supply lines.

## **VI. Identify the Recall Schedule**

**10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.**

Notification will begin upon NHTSA approval of this Part 573, and approval of the customer notification letter.

## **VII. Furnish Recall Communications**

**11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov) for review prior to mailing.**

**Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.**

Serial	Dealer	Model	Ship Date	Stove Serial#	Retail Sold To	Retail Date
311013	Altman's Winnebago	1685	9/10/2010	5222701509727		
167429	American Campers & Trailers	992	9/10/2010	5222701505462		
311033	Arizona Campers & Trailers	1881	9/22/2010	5222701506901		
311029	Barber RV	2285	9/17/2010	5222701506906		
311040	Barber RV	2285	9/24/2010	5222701509732	Davis	10/3/2010
167495	Bonessa Bros RV Sales	850	9/24/2010	5237001509922	James	9/28/2010
311014	Bonessa Bros RV Sales	1685	9/17/2010	5222701509723		
311015	Bonessa Bros RV Sales	1685	9/17/2010	5222701506913		
167432	Camperland RV's	992	9/14/2010	5222701505295		
311028	Crossroads RV & Sports, Inc	2285	9/20/2010	5222701506904		
311008	DJ's RV Sales, Service & Parts	2285	9/16/2010	5222701509724		
167431	Galaxy Campers	992	9/10/2010	5222701505983		
311050	Hill's Auto & RV's	1685	9/24/2010	5222701513949	Herrick	9/29/2010
311011	Ketelsen Campers of Colorado	1685	9/13/2010	5222701509728		
311012	Mesquite Ford, Lincoln Mercury	1685	9/14/2010	5222701509729		
311032	Mesquite Ford, Lincoln Mercury	1881	9/23/2010	5222701506907		
311034	Mesquite Ford, Lincoln Mercury	1685	9/21/2010	5222701505680		
311038	Mesquite Ford, Lincoln Mercury	2285	9/22/2010	5222701505682		
311009	Reed's Trailer Sales, Inc	2285	9/13/2010	5222701509722		
311035	Richardson's RV Center	1685	9/24/2010	5222701506903		
311042	Richardson's RV Center	1685	9/24/2010	5222701509731		
311041	Terry's RV Center Inc	2285	9/21/2010	5222701509730	Hone	9/23/2010
311054	Terry's RV Center Inc	2285	9/27/2010	5222701512395		
311030	Tom's Camperland Inc	1881	9/16/2010	5222701506905		
311016	Trailer Hitch RV	1685	9/14/2010	5222701509726		
311048	Visalia RV Sales & Service	1685	9/24/2010	5222701513954	Grassi	9/25/2010
167430	Webb's RV Center	992	9/17/2010	5222701509721		
27 Units						

**ATTACHMENT "A"**