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October 25, 2010

Mr. Claude Harris
Acting Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE, Room W45-231
Washington, DC 20590

Dear Mr. Harris:

Subject: Ford Motor Company (Ford) Recall No. 10C14 – Certain 2011 Model Year Ford Edge and Lincoln MKX Vehicles – Liftgate Lock Disabled

Summary

- Ford Action - Ford is conducting a voluntary compliance recall involving certain 2011 model year Ford Edge and Lincoln MKX vehicles to update affected control modules to enable the liftgate locking feature.
- Number of Vehicles Involved - Approximately 71 vehicles in the United States and federalized territories are potentially affected.
- Description of Non-Compliance - Some vehicles inadvertently left Oakville Assembly Complex (OAC) with control module settings that disable the locking function for the liftgate. FMVSS 206 Section S4.3 requires that each door, including liftgates, be equipped with a locking device.
- Service Program - Ford will notify dealers to stop demonstrating or delivering the affected vehicles until the affected control modules are updated, and the liftgate locking function is restored. Ford will notify owners and instruct them to take their vehicles to a Ford or Lincoln/Mercury dealer to have the affected control modules updated.

The detailed information required by the applicable portions of 49 CFR Part 573 - Defect and Non-Compliance Information Report is attached.

Sincerely,


James P. Vondale

Attachments



49 CFR Part 573 - NON-COMPLIANCE INFORMATION REPORT
10C14 - 2011 MODEL YEAR FORD EDGE AND LINCOLN MKX VEHICLES

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Defect and Non-Compliance Reports, Ford Motor Company (Ford) submits the following information concerning a potential non-compliance to the requirements of Section S4.3 of FMVSS 206 for certain 2011 model year Ford Edge and Lincoln MKX vehicles.

573.6 (c) (2) - Potentially Affected Vehicles

Certain Edge and MKX vehicles built from July 1, 2010 through October 8, 2010 at the Oakville Assembly Complex (OAC) are potentially affected.

Although Ford vehicles are not produced in VIN order, and we typically cannot provide VIN specific information, in this instance Ford is able to provide the specific VIN list – see Attachment II.

573.6 (c) (3) - Estimated Population of Vehicles Potentially Affected

Approximately 71 vehicles in the United States and federalized territories are potentially affected.

573.6 (c) (4) - Estimated Percentage of Affected Vehicles with the Condition

100%.

573.6 (c) (5) - Description of Non-Compliance

Some vehicles inadvertently left Oakville Assembly Complex (OAC) with control module settings that disable the locking function for the liftgate. FMVSS 206 Section S4.3 requires that each door, including liftgates, be equipped with a locking device.

As of October 14, 2010, there are no known reports of accidents or injuries attributed to this condition.

573.6 (c) (7) - Basis of Non-Compliance Determination

On September 2, 2010, Ford was notified by a dealer that the remote start feature was non-operational and that the liftgate locking mechanism was not functioning on a 2011 Edge vehicle. Three additional reports of liftgate locking mechanism not functioning were received in late September and early October. An investigation was undertaken, including determination of the cause of the non-functioning liftgate locks, the potential associated symptoms, and review of production records and plant processes to confirm the observed conditions and to determine vehicles potentially affected. It was determined that the affected vehicles had been released from OAC with incorrect settings in some control modules that prevented certain features from functioning. The liftgate locking mechanism was the only item that was determined to affect compliance.

573.6 (c) (8) - Service Program

Ford will notify dealers to stop demonstrating or delivering the affected vehicles until the affected control modules are updated, and the liftgate locking function is restored. Ford will notify owners and instruct them to take their vehicles to a Ford or Lincoln/Mercury dealer to have the affected control modules updated.

Mailing of owner notification letters will occur the week of November 1, 2010. Notification to Dealers will occur on October 26, 2010.

In accordance with Part 573.13 (d)(1), Ford is excluding reimbursement for costs incurred by owners for repair of this problem because Ford's original warranty program would provide for a free repair for this concern for customers.

573.6 (c) (10) - Press statement and Dealer/Owner Letters

National media attention is likely as with most Ford recalls. Ford will provide public comments when requested. A news release will not be issued. A copy of the notification letters to dealers and owners from Ford will be forwarded to the agency when available.

573.6 (c) (11) - Recall Number

Ford has assigned recall number 10C14 to this action.

VINS for 10C14

2FMDK3JCXBBA08061	2FMDK4JC1BBA09864
2FMDK3AK1BBA09624	2FMDK4JC1BBA11727
2FMDK3AK2BBA07204	2FMDK4JC2BBA09064
2FMDK3AK2BBA08479	2FMDK4JC3BBA07114
2FMDK3GC0BBA05628	2FMDK4JC4BBA01418
2FMDK3GC3BBA05140	2FMDK4JC5BBA09060
2FMDK3GC3BBA05302	2FMDK4JC7BBA08802
2FMDK3GC3BBA08488	2FMDK4JC8BBA07464
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2FMDK3GC4BBA30662	2FMDK4JC8BBA08727
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2FMDK3GC5BBA09626	2FMDK4JC9BBA09112
2FMDK3GC8BBA06798	2FMDK4KC2BBA07989
2FMDK3GCXBBA03160	2FMDK4KC2BBA08916
2FMDK3GCXBBA07998	2FMDK4KC3BBA04227
2FMDK3JC0BBA06805	2FMDK4KC3BBA08553
2FMDK3JC2BBA02447	2FMDK4KC3BBA09122
2FMDK3JC4BBA03034	2FMDK4KC3BBA28706
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2FMDK3KC3BBA33172	2LMDJ8JK5BBJ00349
2FMDK3KC4BBA08877	2LMDJ8JK8BBJ02614
2FMDK3KC7BBA08355	2LMDJ8JK8BBJ03178
2FMDK3KC9BBA12729	2LMDJ8JK9BBJ02153
2FMDK4AK2BBA07161	
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2FMDK4GC6BBA09530	
2FMDK4JC0BBA08365	