

October 15, 2010

VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

10V-505
(2 Pages)

Re: Crossroads RV Inc.
Defect and Non-Compliance Report

Dear Mr. Smith:

Crossroads has been notified by Dimplex concerning a safety defect involving plug-in remote control receivers built between August 2001 and December 2009 inclusive. Dimplex has already initiated a safety recall campaign with respect to this non-compliance. NHTSA has assigned recall number 10E-027 to the Dimplex recall campaign.

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain Travel trailers manufactured by Crossroads were built with Dimplex plug-in remote control receivers that contain the defect.

As more specifically set forth below, Dimplex has agreed to conduct the recall campaign involving these defective plug-in remote control receivers. Crossroads will provide Dimplex with a list of dealers and owners to assist Dimplex in remedying the defect. Dimplex will be filing the quarterly reports in connection with the recall campaign.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Crossroads.

<u>Model</u>	<u>Model Years</u>
Paradise Pointe	2002 – 2008
All American	2002 – 2003
Silverado	2003 - 2006
Seville	2008 - 2011
Kingston	2008 - 2010
Hampton	2008 - 2011
Tranquility	2009 - 2011
Zinger	2010 - 2011

The total number of vehicles subject to this recall campaign is 1399.
These vehicles were built between 1/1/2002 and 9/28/2010.

- B. Description of Defect. The vehicles subject to this recall campaign were manufactured with the defective plug-in remote control receiver. In some instances, the plug-in remote control receiver can overheat, posing a fire hazard. Dimplex North America has received multiple reported incidents involving damage that extends beyond failure of the product itself. Dimplex North America has received one report of a fire (non-vehicle) causing property damage, and no reports of injuries or fatalities.
- C. Basis for Determining that a Defect Exists. Crossroads was notified by Dimplex of their CPSC recall in April of 2010. At that time, Dimplex was unsure if a vehicle recall was required. Subsequently, Dimplex contacted the NHTSA and has now issued an equipment recall for the plug-in remote control receiver.
- D. Remedying of Defect. As set forth in the notification issued by Dimplex in connection with recall campaign 10E-027, Dimplex will provide the owners a free replacement plug-in remote control receiver. The owners of the travel trailers subject to this recall campaign will be advised to contact Dimplex in order to make arrangements to have the remedy completed by Dimplex. Dimplex will implement the recall campaign in accordance with the procedures specified in recall campaign 10E-027. Dimplex has agreed to remedy the defect without charge to the owners.
- E. Owner Notifications. Dimplex on the behalf of Crossroads will notify the owners of the recreational vehicles by letter pending NHTSA approval. A copy of the owner's letter is attached for approval.
- F. Quarterly Reporting Requirements. Dimplex will be responsible for filing quarterly reports in connection with recall campaign 10E-027. Because the information included by Dimplex in its quarterly reports will encompass the remedying of the Crossroads travel trailers subject to this recall campaign, Crossroads will not file quarterly reports to avoid duplication.
- G. Campaign Number. Crossroads does not have an internal campaign number for this recall. Crossroads will use the recall campaign number assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Crossroads with respect to this recall campaign. If you need any additional information regarding the participation of Crossroads in this recall campaign, please feel free to contact David Mihalick at 937-596-6849, Ext. 7363. or Randy Nielsen, Crossroads at (260) 593-3850.

Sincerely,



David M. Mihalick
Thor Industries
Standards Compliance Manager