

**Volvo Trucks North America**

January 12, 2011

**Subject: New Safety Recall
RVXX1005, Certification Label, Tire Description
NHTSA Recall Number: 10V-492
Revised Report¹**

Attention:

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Submitted via Email to Delia Lopez

The following information is submitted in accordance with the requirements of 49 CFR Part 573.6 as it applies to a defect relating to motor vehicle safety.

573.6(c)(1)

Volvo Trucks North America ("Volvo")
7900 National Service Rd.
Greensboro, NC 27409

573.6(c)(2)

Certain vehicles manufactured from August 13, 2007 through March 26, 2010

The selection of vehicles was based on sales codes.

Model Years and Models Affected: 2008-2011 VHD, VNL, VNM; 2008-2010 VT

573.6(c)(3)

There are approximately one thousand nine hundred twenty six (1,926) vehicles affected by the recall.

573.6(c)(4)

The percentage of the 1,926 vehicles expected to contain the non-compliance is unknown.

573.6(c)(5)

The tire description may be incorrect on the vehicle's certification label. This results in a non-compliance with 49CFR571.120.

¹ updated pg 2 to state actual owner notification date.



573.6 (c)(6)

N/A

573.6(c)(7)

Chronology of principle events that were the basis for the determination:

8/4/10 Received report that tire description may be incorrect on certain vehicles.
Investigation opened

10/4/10 Volvo determines that a non conformance existed on certain vehicles

10/8/10 Volvo notifies NHTSA that voluntary recall will be issued to address the non compliance

573.6(c)(8)

Volvo will initiate a voluntary owner notification, and recall all 1,926 vehicles.

The recall repair will consist of inspecting and replacing the certification label as required. **For vehicles sold by Volvo as complete vehicles, a new certification label and instructions on how to install the label will be provided. For vehicles sold by Volvo as incomplete vehicles, the owner notice will instruct the owner to compare the tires on the vehicle to the information on the final stage manufacturer's label, and to contact Volvo if any discrepancies are found.**

Reimbursement for cost incurred by the owner for "prenotification remedies" will be addressed on a case-by-case basis according to the "General Plan for Reimbursement of Pre-notification Remedies" which was published December 8th, 2004.

The number, which has been assigned to this recall by Volvo, is **RVXX1005**.

A Safety Recall Alert will be released to dealers on or before October 13, 2010, which informs the dealers of the recall. ~~Owner letters are tentatively scheduled to be mailed on or before December 1, 2010.~~ **Owner notification letters will be mailed to customers during the week of January 24, 2011. The draft owner letters are attached for your review.**



An advance copy of the owner letter will be submitted to NHTSA for review and approval prior to release to the owners.

If there are any questions regarding this information, please feel free to contact me.

Sincerely,

A handwritten signature in cursive script, appearing to read "Tim L. LaFon", followed by a horizontal line.

Tim L. LaFon
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