



Navistar, Inc.  
3033 Wayne Trace  
Fort Wayne, IN 46806 USA

P: 260-461-1890  
W: navistar.com

**RECEIVED**

By delia.lopez at 9:46 am, Oct 05, 2010

R. L. Van Laar  
Compliance Manager

October 4, 2010

Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington D.C. 20590

10V466  
(3 Pages)

Subject: Defect Information Report (Initial)  
Navistar Campaign R10009

Dear Associate Administrator:

This defect information report is submitted pursuant to Part 573.6(a).

(1) *MANUFACTURER'S NAME* [Part 573.6(c)(1)]

- Navistar, Inc on behalf of Monaco RV, a wholly owned affiliate.

(2) *IDENTIFICATION OF VEHICLES* [Part 573.6(c)(2)]

- Vehicle Type /Make / Model / Model Year Involved:
  - Recreational Vehicle / Monaco / Monarch / 2009, 2010, 2011
  - Recreational Vehicle / Holiday Rambler/ Admiral / 2010, 2011
- Vehicle Manufacturing Dates:
  - 11/12/08 thru 6/25/10
    - 6/4/09 thru 6/25/10 – Suspect vehicles manufactured by Monaco RV, LLC.
    - 11/12/08 thru 6/3/09 – Suspect vehicles that Monaco RV, LLC acquired from Monaco Coach Corporation inventory and distributed through Monaco RV, LLC dealers.
- Other Identification Necessary to Describe Vehicles:
  - None

*(3) COMPONENT MANUFACTURER [Part 573.6(c)(2)(iv)]*

- This report relates only to a component supplied by Wiper Technologies by Diesel Equipment. Contact information is:

Victor Whitaker  
 Production Manager  
 Wiper Technologies by Diesel Equipment  
 P.O. Box 16066  
 Greensboro, NC 27406  
 (336) 370-0812

*(4) VEHICLE POPULATION INVOLVED [Part 573.6 (c)(3)]*

- Recreational Vehicles:

Model	Number of Suspect Vehicles		
	United States	Canada	Export
Monarch	48	18	1
Admiral	22	32	0
Total Vehicles	70	50	1

*(5) PERCENTAGE OF VEHICLES ESTIMATED TO CONTAIN THE DEFECT [Part 573.6 (c)(4)]*

- It is estimated that all (100%) of the vehicles in suspect population could have the defect.

*(6) DESCRIPTION OF DEFECT [Part 573.6 (c)(5)]*

- The windshield wiper system may become inoperable without warning resulting in reduced driver visibility. The condition may be caused by an incorrect adjustable wiper linkage length, blade park position adjustment, wiper arm mounting fastener torque, and/or wiper drive mechanism travel interferences. Decreased driver visibility may increase the risk of a crash possibly resulting in property damage, personal injury, or death.

*(7) CHRONOLOGY OF PRINCIPAL EVENTS WHICH LED TO DETERMINATION OF A SAFETY DEFECT or TEST RESULTS THAT LED TO DETERMINATION OF NONCOMPLIANCE [Part 573.6 (c)(6)/(7)]*

- 5/11/10 & 6/25/10 – Monaco RV receives reports from two dealers related to wiper system operation malfunction.
- 5/25/10 – 7/12/10 - Monaco RV evaluates installation and part specification guidelines.
- 7/12/10 – 8/10/10 – Component specification issue resolved.
- 7/26/10 – 9/3/10 – Monaco RV develops scope.
- 9/29/10 – Navistar declares a safety recall.

(8) *PROGRAM TO REMEDY DEFECT [Part 573.6 (c)(8)]*

- The remedy will involve the inspection and correction, if necessary, of the windshield wiper system for correct linkage length, wiper mechanism travel clearances, wiper blade park position, and wiper arm mounting fastener torque.

(9) *PLAN FOR REIMBURSEMENT [Part 573.6 (c)(8)(i)]*

- Instructions on how to obtain reimbursement for repairs completed prior to recall release will be included in the owner notification letter.

(10) *SCHEDULE FOR RECALL NOTIFICATION [Part 573.6 (c)(8)(ii)]*

- It is estimated that the owner notification letter will be mailed by October 29, 2010.

(11) *MANUFACTURER'S CAMPAIGN NUMBER [Part 573.6 (c)(11)]*

- R10009

The undersigned should be contacted for any additional information regarding this recall on (260) 461-1890.

Sincerely,



R. L. Van Laar  
Compliance Manager  
Navistar, Inc.

RV:ta