



Navistar, Inc.
3033 Wayne Trace
Fort Wayne, IN 46806 USA

P: 260-461-1890
W: navistar.com

RECEIVED
By delia.lopez at 10:33 am, Oct 05, 2010

R. L. Van Laar
Compliance Manager

September 27, 2010

10V-455
(3 Pages)

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington D.C. 20590

Subject: Vehicle Defect Information Report (Initial)
Navistar Campaign R10016
Dimplex Recall 10E-027
NHTSA Query EQ10-006

Dear Associate Administrator:

Pursuant to Part 573.6 (c) (1), this Vehicle Defect Initial Information Report is submitted to the National Highway Traffic Safety Administration by Navistar, Inc on behalf of Monaco RV, a wholly owned affiliate.

(1) IDENTIFICATION OF VEHICLES [Part 573.6(c)(2)]

- Vehicle Make / Model / Model Year Involved:
 - Recreation Vehicles
 - Holiday Rambler / Alumascap Suite Fifth Wheel / 2009
 - Holiday Rambler / Ambassador / 2009
 - Monaco / Diplomat / 2010
 - Monaco Knight / 2010
 - School Buses – None.
 - Commercial Buses – None.
 - Commercial Trucks – None.
- Vehicle Manufacturing Dates:
 - 4/24/08 thru 11/25/09 – All suspect vehicles.
 - 6/4/09 thru 11/29/09 – Suspect vehicles manufactured by Monaco RV, LLC.
 - 4/24/08 thru 6/3/09 – Suspect vehicles that Monaco RV, LLC purchased from Monaco Coach Corporation inventory.
- Other Identification Necessary to Describe Vehicles:
 - Equipped with optional electric Dimplex fireplace with optional remote control unit.

(2) COMPONENT MANUFACTURER [Part 573.6(c)(2)(iv)]

- This report relates to a component manufactured by Dimplex North America Ltd.
- Contact information is:

Kristoffer Hess
 Senior Vice President Product Development & Engineering
 Dimplex North America Ltd.
 1367 Industrial Road
 Cambridge, Ontario
 Canada N1R 7G8
 519-624-8004

(3) VEHICLE POPULATION INVOLVED [Part 573.6 (c)(3)]

Model	Number of Suspect Vehicles		
	United States	Canada	Export
Alumascape Suite Fifth Wheel	1	0	0
Ambassador	4	0	0
Diplomat	1	0	0
Knight	1	6	0
Total Vehicles	7	6	0

(4) PERCENTAGE OF VEHICLES ESTIMATED TO CONTAIN THE DEFECT [Part 573.6 (c)(4)]

- It is estimated that all (100%) of the vehicles in suspect population could have the defect.

(5) DESCRIPTION OF DEFECT [Part 573.6 (c)(5)]

- As reported by Dimplex in the defect notice for NHTSA recall 10E-027: “In some instances, the plug-in remote control receiver can overheat, posing a fire hazard.”

(6) CHRONOLOGY OF PRINCIPAL EVENTS WHICH LED TO DETERMINATION OF A SAFETY DEFECT or TEST RESULTS THAT LED TO DETERMINATION OF NONCOMPLIANCE [Part 573.6 (c)(6)/(7)]

- 9/2/10 – Monaco received NHTSA Query EQ10-006.
- 9/7/10 – 9/23/10 – Monaco and Navistar determined the scope of the issue.
- 9/23/10 – Navistar declares a safety recall.

(7) PROGRAM TO REMEDY DEFECT [Part 573.6 (c)(8)]

- According to Dimplex recall 10E-027, “Dimplex North America will provide owners of the affected components a free replacement plug-in remote control kit.”

(8) *PLAN FOR REIMBURSEMENT [Part 573.6 (c)(8)(i)]*

- Instructions on how to obtain reimbursement for repairs completed prior to recall release will be included in the owner notification letter.

(9) *SCHEDULE FOR RECALL NOTIFICATION [Part 573.6 (c)(8)(ii)]*

- It is estimated that owner notification letters will be mailed by October 15, 2010.

(10) *MANUFACTURER'S CAMPAIGN NUMBER [Part 573.6 (c)(11)]*

- Navistar: R10016

Consumers should contact Monaco at (800) 685-6545 for additional information regarding this recall. The undersigned should be contacted by NHTSA for additional information regarding this recall on (260) 461-1890.

Sincerely,



R. L. Van Laar
Compliance Manager
Navistar, Inc.

RV:ta