



10V-451  
(2 Pages)

September 24, 2010  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
U.S. Department of Transportation  
1200 New Jersey Avenue, SE  
Washington, DC 20590  
Attn: Recall Management Division (NVS-215)

Subject: Defect and Non-Compliance Report

Dear Sir or Madam:

Pursuant to 49 CFR part 573, Heartland Recreational Vehicles (Heartland) has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration. Specific Information is listed below:

1. Recall Population and Vehicle Identification. Listed are the product brands manufactured by Heartland included in the recall.

2011 Caliber Travel Trailers  
All models  
Production Date: 7/21/2010 – 9/10/2010  
VIN Range: 5SFNB3523BE224085 to 5SFNB3126BE227987 Total 161

The total number of vehicles included in this recall is: 161

2. Description of Defect.  
Certain Heartland Recreational Vehicles manufactured between July 21 and September 15, 2010 have the potential for the suspension to contact the LP pipe under the trailer. This contact can cause damage to the LP pipe which could result in a leak.
3. Basis for Determining that a Defect Exists.  
Inspection and discovery of the problem on the production line.
4. Remedy for Defect.  
Move the LP pipe away from the suspension to prevent contact, replace any damaged pipe.

5. Owner Notification.

An owner notification letter is attached for approval. The notifications will begin shortly after approval.

6. Quarterly Reporting Requirements.

Heartland will be filling quarterly reports in connection with this recall.

7. Campaign Number.

Heartland's identification number in connection with this recall is 99-01-04

If you need additional information regarding Heartland's participation in this recall please feel free to contact David Partin at 574-262-8030 ext 1103.

Respectfully

David Partin  
Heartland Recreational Vehicles, LLC