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By delia.lopez at 8:40 am, Sep 24, 2010



September 16, 2010

Ms. Jennifer T. Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
U. S. Department of Transportation
1200 New Jersey Ave., SE
Washington, DC 20590

10V-443
(8 Pages)

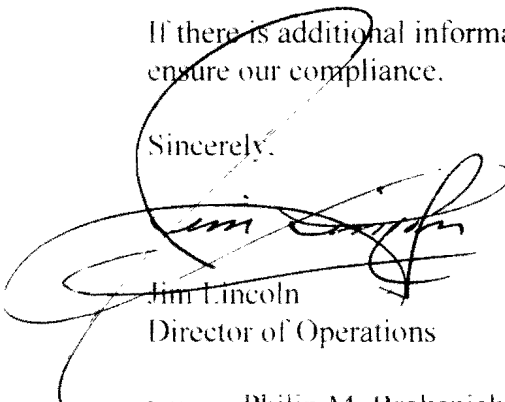
Re: NHTSA Recall #: 10V-201

Dear Ms. Timian:

Please find enclosed our completed Safety Defect and Noncompliance Report. This is being furnished in response to the Dimplex North America Fireplace Receiver recall, 10V-201.

If there is additional information you require, please contact me directly so that I may ensure our compliance.

Sincerely,



Jim Lincoln
Director of Operations

cc: Philip M. Brokenicky
President, CEO

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On August 31, 2010, New Horizons RV Corp [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 **Defect and Noncompliance Responsibility and Reports**.

Date this report was prepared: September 15, 2010

Furnish the manufacturer's identification code for this recall (if applicable): 10V-201

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

New Horizons RV Corp
2401 Lacy Dr., Junction City, KS 66441

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Jim Lincoln, Director of Operations

Telephone Number: 785-238-7575 Fax No.: 785-238-8490 or 4992

Name and Title of Person who prepared this report.

Jim Lincoln
Director of Operations

Signed:

¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210, by FAX at (202) 366-7882, or by E-Mail to

1. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s) New Horizons **Model Years Involved:** 2009 **Model(s):** Majestic 5th Wheel

Production Dates: Beginning: _____ **Ending:** _____

VIN Range: Beginning: 1H9FW393X71184755 **Ending:** _____

Vehicle Type: RV **Bodystyle:** 5th Wheel Trailer

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

This unit included a plug-in remote control receiver manufactured by Dimplex North America that was recalled by the manufacturer.

Make(s): _____ **Model Years Involved:** _____ **Model(s):** _____

Production Dates: Beginning: _____ **Ending:** _____

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: _____ **Bodystyle:** _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ **Model Years Involved:** _____ **Model(s):** _____

Production Dates: Beginning: _____ **Ending:** _____

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: _____ **Bodystyle:** _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved

Total Number Potentially Affected by the Recall: _____

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Wesco identified only two (2) orders shipped to New Horizons RV Corp. These two (2) orders were for two (2) components. This information was matched to the specific coach having this component installed. Both components were shipped to the same coach.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Reference Dimplex recall

Describe the cause(s) of the defect or noncompliance condition.

Reference Dimplex recall

Describe the consequence(s) of the defect or noncompliance condition.

Reference Dimplex recall

Identify any warning which can (a) precede or (b) occur.

Reference Dimplex recall

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Wesco Distribution, Inc.

2900 Gray Fox Rd.

Monroe, NC 28110

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Dave Auret, Director of Supply Chain Management

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

Reference Dimplex recall

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Reference Dimplex recall

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Reference Dimplex recall

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Reference Dimplex recall

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Reference Dimplex recall

VII. Furnish Recall Communications

11. **Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.OD1@dot.gov for review prior to mailing.**

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.

Please reference Dimplex recall