



10V-419
(3 Pages)

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DEFECT and NONCOMPLIANCE REPORT

Reference: EQ10-006

On August 12, 2010 Dimplex North America Limited sent Nu Wa Industries Inc. notice that Dimplex was conducting a voluntary recall and replacement program (Dimplex recall number is 10E-26) for certain plug-in remote control receivers. These receivers were sold individually and with certain Dimplex, Electraflame, Symphony and Optiflame branded electric fireplaces, stoves and fireplace inserts supplied to Nu Wa Industries Inc. Some of the affected products were installed as original equipment in certain recreational vehicle models manufactured by Nu Wa Industries Inc.

1. Manufacturer's name /address:

The manufacturer of the vehicles covered by the report is:

Nu Wa Industries Inc
3701 Johnson Road
Chanute, Kansas 66720

And Nu Wa's subsidiary:

Custom Campers Inc.
3701 Johnson Road
Chanute, Kansas 66720

Neil Ford, President

A handwritten signature in cursive script that reads "Neil Ford".

Tel: 620-431-2088
Fax: 620-431-7901

Date this report was fill out: September 13, 2010
Report completed by Michael Anderson

2. Vehicles Involved:

The vehicles covered by this report are recreational vehicles that were equipped with certain models of electric fireplace and stoves equipped with a remote control receiver distributed by Dimplex North America Limited. The vehicles were manufactured between 2000 and 2010. The vehicle models and model years in question are as follows:

Nu Wa Champagne Edition 2000, 2001, 2002, 2004 - 2007, 2009 - 2010
Nu Wa Discovery Series 2000, 2003 - 2010
Nu Wa Premier 2000, 2003 - 2006
Nu Wa Snowvilla 2003 -2004
Nu Wa Snowbird SE 102 2000 - 2002
Custom Campers LS 2005 - 2009

Only vehicles that were equipped with one of the following plug-in remote control kits are covered by this recall:

Model No. 47-1001
Model No. 47-1010-R
Model No. APT-1315
Doc. ID # 255K656-61-8376R (for older models that do not have a model number)

These plug-in remote control kits were sold individually and were also packaged with the following electric fireplace and stove kits:

Electric Fireplace kits – BF6000, BF6000*, DF2305, DF2603, DF12309, NNF5500.
Electric Stove kit – DS5598RC.

3. Total number of vehicles:

The total number of vehicles covered by this report is 562.

In addition to the vehicles, a number of possible affected Dimplex fireplace models or plug-in remote control kits were sold or sent out as warranty replacement items by Nu Wa's Parts Department.

Total number for individual fireplaces – 58 each.

Total number for individual plug-in remote control kits – 72 each.

The owner's name and address for each individual sold or warranty replacement fireplace or remote control kit will be provided to Dimplex North America.

4. Approximate percentage of vehicles estimated to actually contain the defect:

Based on information from Dimplex North America, no determination can be made.

5. Description of the defect:

In some instances, the plug-in remote control receiver can overheat, posing a fire hazard. Dimplex North America has received multiple reports of damage extending beyond the failure of the product itself, one report of a fire (non-vehicle) causing property damage, and no reports of injuries or fatalities.

6. Chronological summary of events leading to this determination:

Dimplex advised Nu Wa Industries Inc. of its recall determination by fax which was received on August 12, 2010. Nu Wa is not aware of any fires in its vehicles that appear to be related to this defect. Nevertheless, after reviewing the matter Nu Wa has decided to submit this defect report.

7. Program for remedying the defect:

Dimplex North America will be handling the mailing notification to the vehicle owners and will also provide owners with a replacement remote control kit free of charge. Nu Wa Inc. Industries will cooperate and assist with the vehicle owner notification by providing a list of original vehicle owners to Dimplex from our records.