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By Recall Mgt Div. at 2:30 pm, Aug 24, 2010

P: 260-461-1890
W: navistar.com

August 24, 2010

10V-383
(3 pages)Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington D.C. 20590Subject: Defect Information Report (Initial)
Navistar Campaign 10514

Dear Associate Administrator:

This defect information report is submitted pursuant to Part 573.6(a).

(1) MANUFACTURER'S NAME [Part 573.6(c)(1)]

- Navistar, Inc for its INTERNATIONAL[®] brand trucks.

(2) IDENTIFICATION OF VEHICLES [Part 573.6(c)(2)]

- Vehicle Make / Model / Model Year Involved:
 - School Buses:
 - None.
 - Non School Buses:
 - INTERNATIONAL[®] / LoneStar / 2009 – 2011
 - INTERNATIONAL[®] / ProStar / 2008 – 2011
- Vehicle Manufacturing Dates:
 - 1/2/07 thru 6/1/10
- Other Identification Necessary to Describe Vehicles:
 - None

(3) COMPONENT MANUFACTURER [Part 573.6(c)(2)(iv)]

- This report relates to a component supplied by Trico Product Corporation. Contact information is:

Dave Parker
 Business Unit Director
 Trico Product Corporation
 3255 West Hamlin Rd
 Rochester Hills, MI 48309
 248-703-2014

(4) VEHICLE POPULATION INVOLVED [Part 573.6 (c)(3)]

- School Buses:
 - None.
- Non School Buses:

Model	Number of Suspect Vehicles		
	United States	Canada	Export
LoneStar	439	508	4
ProStar	39,105	4896	499
Total Vehicles	39,544	5404	503

(5) PERCENTAGE OF VEHICLES ESTIMATED TO CONTAIN THE DEFECT [Part 573.6 (c)(4)]

- It is estimated that all (100%) of the vehicles in suspect population could have the defect.

(6) DESCRIPTION OF DEFECT [Part 573.6 (c)(5)]

- The passenger side windshield wiper linkage rod may separate from either the wiper motor drive arm or the passenger side pivot assembly. When the linkage separates the passenger side wiper arm will no longer operate which could lead to reduced driver visibility. Decreased driver visibility may increase the risk of a crash possibly resulting in property damage, personal injury, or death.

(7) CHRONOLOGY OF PRINCIPAL EVENTS WHICH LED TO DETERMINATION OF A SAFETY DEFECT or TEST RESULTS THAT LED TO DETERMINATION OF NONCOMPLIANCE [Part 573.6 (c)(6)/(7)]

- 11/2/09 – 5/31/10 Navistar received several customer complaints relating to premature wear out of the passenger side wiper linkage on ProStar trucks.

- 6/1/10 – A revised linkage was implemented at Navistar assembly plants as containment and corrective action. The change included a revised wiper assembly with stamped steel over-molded connecting arms and revised seals.
- 6/10/10 – Determined possible vehicle population based on in-effect date of the revised wiper assembly.
- 7/16/10 – Navistar met with wiper system supplier to review root cause of the right hand arm separation. The ball and socket joint seal can allow contamination to enter the joint causing wear and possible separation of the socket from the ball.
- 7/24/10 – Navistar technical team met to discuss wiper system life cycle data and considered if a possible field action should be pursued.
- 8/11/10 – Analyzed wiper system warranty and field report data in more detail with engineering, reliability, and field service personnel to determine the extent of the issue.
- 8/18/10 – Navistar concluded wiper data analysis and based on results declared a safety recall.

(8) PROGRAM TO REMEDY DEFECT [Part 573.6 (c)(8)]

- The remedy will require the installation of a redesigned windshield wiper linkage assembly.

(9) PLAN FOR REIMBURSEMENT [Part 573.6 (c)(8)(i)]

- Navistar's plan for reimbursement of pre-notification remedies, on file and dated 1/5/09, applies and instructions will be included in the customer notification.

(10) SCHEDULE FOR RECALL NOTIFICATION [Part 573.6 (c)(8)(ii)]

- Repair parts to support the recall will not be available until 12/15/10.
- It is estimated that the owner notification letter will be mailed by 12/17/10.

(11) MANUFACTURER'S CAMPAIGN NUMBER [Part 573.6 (c)(11)]

- 10514

The undersigned should be contacted for any additional information regarding this recall on (260) 461-1890.

Sincerely,



R. L. Van Laar
Compliance Manager
Navistar, Inc.

RV:ta