

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On August 2, 2010, Club Car, Inc. [MFR] decided that (a defect which relates to motor vehicle safety)(~~a noncompliance with Federal Motor Vehicle Safety Standard No. 500~~) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: August 13, 2010

Furnish the manufacturer's identification code for this recall (if applicable): 5J5

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Club Car, LLC.
P.O. Box 204658
Augusta, GA 30809

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Geoff Stewart, Lead Engineer, Product Safety


Telephone Number: 706-228-2765 Fax No.: 706-228-2778

Name and Title of Person who prepared this report.

Geoff Stewart

Product Safety Engineer

Signed:



¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210, by FAX at (202) 366-7882, or by E-Mail to RMD.ODI@dot.gov.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Club Car Model Years Involved: 2010 Model(s): VILLAGER 2+2 LSV, CLUB CAR

Production Dates: Beginning: 04/14/2010 Ending: 07/18/2010

VIN Range: Beginning: 5J5LD42B4AA133913 Ending: 5J5LD42B5AA160568

Vehicle Type: LSV Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Villager 2+2

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

100%

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
VS	2010	39

Total Number Potentially Affected by the Recall: 39

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

The brake pedal was outsourced to Gill Industries. The first shipment of pedals arrived at Club Car on 4/13/2010. The vehicles produced after this date may have been produced with either Club Car manufactured brake pedals or Gill Industries manufactured pedals. The Gill pedals may have a missing weld. On 7/21/2010 Club Car began 100% inspecting brake pedals for the missing weld. Some vehicles shipped after 7/21 have already been inspected. The population was determined by reviewing Club Car's production records for this model between 4/13 and 7/21.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

The Gill manufactured pedals may be missing a critical load bearing weld between the brake arm and pivot shaft.

Describe the cause(s) of the defect or noncompliance condition.

Gill may have mixed incomplete pedals with completed production shipments.

Describe the consequence(s) of the defect or noncompliance condition.

If the weld is missing, the brake pedal may fail during operation resulting in a loss of braking.

Identify any warning which can (a) precede or (b) occur.

None

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Gill Industries

505 North Industrial Blvd, Trenton, GA 30752

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Bruce Kruetzer, Director of Operations

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

Club Car received a field complaint about a broken pedal on 7/29. The claim was reviewed by the internal field response team on 7/30. A joint meeting was held with Gill Industries on Monday 8/2 at which time Club Car determined that this potential defect may exist on Villager 2+2 LSVs.

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

The vehicles will be inspected by Club Car. If the weld is missing, the pedal will be replaced by Club Car dealers. All of this activity will be at no cost to the owner. Owners will be notified of the non-compliance by letter.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

The vehicle will be inspected. If the weld is missing, the pedal will be replaced.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

The replacement pedal, if required, will have the required weld.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Production of this model was halted on 7/21/2010. All inventory was inspected for the presence of the weld. Production resumed on 7/21/2010 with 100% inspected parts. Gill Industries implemented process improvements to prevent missing welds.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

Technicians started inspecting vehicles in the field on 8/3/2010. As of this report 21 of the 39 vehicles have been inspected and no defects have been found. The technicians will continue to inspect vehicles.

Once approved, letters will be sent to remaining Dealers and Owners informing them of the recall.

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.