



Volvo Trucks North America

December 8, 2010

**Subject: New Safety Recall
RVXX1004, Upper Bunk Windows
NHTSA Recall Number, 10V-359
Revised 573 report¹**

Attention:

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Submitted via Email to Delia Lopez

The following information is submitted in accordance with the requirements of 49 CFR Part 573.6 as it applies to a defect relating to motor vehicle safety.

573.6(c)(1)

Volvo Trucks North America ("Volvo")
7900 National Service Rd.
Greensboro, NC 27409

573.6(c)(2)

Certain Volvo model vehicles manufactured from March 1, 2008 through February 6, 2009.

The selection of vehicles was based on the suspect component's part number.

Model Affected: VNL, VT 670 and 780 models
Model Year: 2009, 2010

Component Manufacturer:

Water Bonnet Manufacturing, Inc.
800 Water Bonnet Blvd.
Springfield, TN 37172

1 – Revised copy to include VT models and correct owner notification dates. Revisions are in bold and initialized.



573.6(c) (3)

There are approximately three thousand nine hundred eighty four (3,984) vehicles sold in the United States affected by the recall.

573.6(c)(4)

The percentage of the 3,984 vehicles expected to contain the defect is unknown.

573.6(c)(5)

The bottom track that attaches to the arms used to open and close the window may de-bond, which results in the glass coming loose at the bottom. If this occurs and is left untreated, the upper window hinges may fail and allow the glass to fall out of the window frame.

573.6 (c)(6)

Chronology of principle events that were the basis for the determination:

- | | |
|---------|---|
| 5/10 | NHTSA notifies Volvo regarding reports of windows failing on vehicles not included in RVXX1001. Volvo opens an investigation. |
| 7/19/10 | Investigation complete. Information sent to Volvo's Product Safety Committee for consideration. |
| 7/27/10 | Volvo determines that a safety related defect exists. |
| 8/3/10 | NHTSA notified that Volvo will initiate a voluntary safety recall |
| 12/8/10 | <i>Revised 573 report sent to NHTSA.</i> |

There are a total of ninety (90) warranty claims that may be related to the defect.

573.6(c)(7)

Not applicable

573.6(c)(8)

Volvo will initiate a voluntary owner notification, and recall all 3,984 vehicles.

The recall repair will consist of inspection and repair as required.

Reimbursement for cost incurred by the owner for "prenotification remedies" will be addressed on a case-by-case basis according to the "General Plan for Reimbursement of Pre-notification Remedies" which was published December 8th, 2004.



The number, which has been assigned to this recall by Volvo, is **RVXX1004**.

Owner letters were mailed on December 1, 2010.

If there are any questions regarding this information, please feel free to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Tim L. LaFon", with a long horizontal line extending to the right.

Tim L. LaFon
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