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July 6, 2010

Mr. Claude Harris
Acting Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE, Room W45-231
Washington, DC 20590

Dear Mr. Harris:

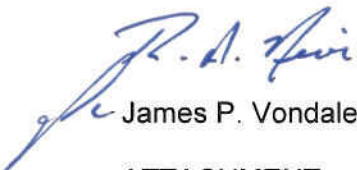
Subject: Ford Motor Company (Ford) recall No. 10C13 – Certain 2010 Model Year Ford Transit Connect Vehicles

Summary

- Ford Action – Ford is conducting a voluntary compliance recall involving certain 2010 model year Transit Connect vehicles to replace the headliner retention pushpin located on the headliner above the B-pillar trim on both the left and right side of the vehicle to address a potential non-compliance with FMVSS 201.
- Number of Vehicles Involved – Approximately 33,728 vehicles in the United States and federalized territories.
- Description of Non-Compliance – A 2010 model year Ford Transit Connect was tested by NHTSA's Office of Vehicle Safety Compliance to the requirements of S6.2(a) of FMVSS 201. One target location exceeded the limit specified by S7.
- Service Program – Ford will notify dealers to stop demonstrating or delivering the affected vehicles until they are updated with a revised headliner retention pushpin. Ford will notify owners and instruct them to take their vehicles to a Ford or Lincoln-Mercury dealer for the repair.

Attached is the detailed information required by the applicable portions of 49 CFR Part 573 – Defect and Non-Compliance Information Report.

Sincerely,



James P. Vondale

ATTACHMENT



49 CFR Part 573 – NON-COMPLIANCE INFORMATION REPORT
10C13 – 2010 Model Year Ford Transit Connect

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Defect and Non-Compliance Reports, Ford Motor Company (Ford) submits the following information concerning a potential non-compliance to the requirements of S6.2(a) of FMVSS 201 for certain 2010 model year Transit Connect vehicles.

573.6 (c) (2) – Potentially Affected Vehicles

All Ford Transit Connect vehicles built from December 5, 2008, through May 31, 2010, at the Kocaeli plant are potentially affected.

Because these vehicles are not produced in VIN order, information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln-Mercury dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

573.6 (c) (3) – Estimated Population of Vehicles Potentially Affected

Approximately 33,728 vehicles in the United States and federalized territories.

573.6 (c) (4) – Estimated Percentage of Affected Vehicles with the Condition

Unknown.

573.6 (c) (5) – Description of Non-Compliance

A 2010 model year Ford Transit Connect was tested by NHTSA's Office of Vehicle Safety Compliance to the requirements of S6.2(a) of FMVSS 201. One target location exceeded the limit specified by S7.

Ford is not aware of any reports of accidents or injuries related to this non-compliance.

573.6 (c) (7) – Basis of Non-Compliance Determination

On April 23, 2010, Ford was informed by NHTSA of the test result recorded for a 2010 model year Ford Transit Connect in a test conducted pursuant to the requirements of S6.2(a) of FMVSS 201. An investigation was undertaken, including assessment of test setup conditions and additional system testing and analysis, to confirm the observed condition. Following the investigation, it was determined that the subject vehicles do not comply as noted above.

573.6 (c) (8) – Service Program

Ford will notify dealers to stop demonstrating or delivering the affected vehicles until they are updated with a revised headliner retention pushpin. Ford will notify owners and instruct them to take their vehicles to a Ford or Lincoln-Mercury dealer for the repair. There will be no charge to owners for this service.

Mailing of owner notification letters will begin the week of July 19, 2010. Dealers will be notified on July 7, 2010.

In accordance with Part 573.13(d)(1), Ford is excluding reimbursement for costs incurred by owners for repair of this problem because Ford's original warranty program would provide for a free repair for this concern for customers.

573.6 (c) (10) – Press Statement and Dealer/Owner Letters

National media attention is likely as with most Ford recalls. Ford will provide public comments when requested. A news release will not be issued. A copy of the notification letters to dealers and owners from Ford will be forwarded to the agency when available.

573.6 (c) (11) – Recall Number

Ford has assigned recall number 10C13 to this action.