

**RECEIVED**

By Recall Mgt Div. at 1:29 pm, Jun 28, 2010



Fleetwood RV, Inc.  
1010 Commerce Dr.  
Decatur, Indiana 46733  
P: (800) 322-8216 / [www.fleetwoodrv.com](http://www.fleetwoodrv.com)

June 28, 2010

Mr. Daniel C. Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
1200 New Jersey Ave, SE  
Washington, DC 20590

10V-304  
(2 Pages)

Re: Noncompliance Report

Dear Mr. Smith:

On June 25, 2010, Fleetwood RV, Inc. decided that a noncompliance ANSI / NFPA Section 6.2.3.2 exists in certain motor homes as listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

The following is the information required by 49 CFR Part 573:

- This report was prepared on June 28, 2010.
  - Fleetwood RV has assigned 10625FRV as an identification code to this recall.
- (1) The affected motor homes were manufactured by the following wholly owned subsidiaries of Fleetwood RV, Inc.

Fleetwood RV, Inc. #44  
1031 U.S. 224 E  
Decatur, Indiana 46733

Fleetwood RV, Inc. #47  
5300 Via Ricardo  
Riverside, CA 92517

The agency should contact the following individual with respect to this recall:

Steve Heim  
National Owner Relations Manager  
1010 Commerce Dr., P.O. Box 1007  
Decatur, Indiana 46733  
Telephone: 260-724-5720  
E-mail: [steve.heim@fleetwoodrv.com](mailto:steve.heim@fleetwoodrv.com)

The vehicles involved in the recall are certain model year 2010 Encounter and 2011 Storm Model 28MS Class A motor homes. These motor homes are identified, non-consecutively, as:

Encounter      785MA4702112  
                    Manufactured 12/16/2009

Encounter 785MA4404758 through 785MA4405748  
Manufactured 2/25/2010 through 5/5/2010

Storm 785MB4405525 through 785MB4405963  
Manufactured 4/15/2010 through 5/26/2010

- (3) Fleetwood RV reports approximately 72 as the number of model year 2010 Encounter and 2011 Storm Model 28MS Class A motor homes with the noncompliance.
- (4) Fleetwood RV estimates that 100% of the affected model year 2010 Encounter and 2011 Storm Model 28MS Class A motor homes contain the noncompliance.
- (5) On motor homes affected by this recall, an emergency egress window was not installed in the road side bedroom wall.

In the event of a fire or other emergency, persons in the bedroom area must exit through the door side bedroom emergency egress window or through the forward entry door. If the entry door and the door side bedroom emergency egress window are blocked, there is no way out of the motor home.

- (6) Not applicable.
- (7) Fleetwood RV began an investigation in June 2010 when it was identified at our production facility.

Fleetwood RV is not aware of any accidents or injuries which have resulted from this noncompliance.

- (8) Fleetwood dealers will remove the existing road side bedroom window and replace it with an emergency egress window.
- (9) Fleetwood RV intends to conduct a dealer notification by e-mail in **TBD**.

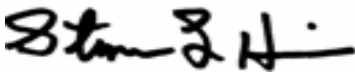
Fleetwood RV intends to conduct a customer notification in **TBD**.

Fleetwood RV does not foresee any problems with implementing this voluntary recall campaign.

- (10) Copies of subsequent correspondence will be submitted to the NHTSA within five (5) working days of distribution. This correspondence will include:
  - I) Letter of dealer notification
  - II) Letter of customer notification
  - III) Service Bulletin

A draft of these documents will be forthcoming for your review. If additional information is required, please contact Cindy Hodge who can be reached by phone at (260) 724-5739 or by e-mail at [cynthia.hodge@fleetwoodrv.com](mailto:cynthia.hodge@fleetwoodrv.com).

Sincerely,



Steve L. Heim  
National Owner Relations Manager