



Kawasaki Motors Corp., U.S.A.

RECEIVED
By Recall Management Division at 1:26 pm, Jun 29, 2010

June 28, 2010

10V-303
(2 Pages)

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: Defect Report Pursuant to 49 CFR Part 573

Dear Mr. Smith:

Kawasaki Motors Corp., U.S.A. (KMC) has determined that a defect which relates to motor vehicle safety exists in certain 2010 model year Kawasaki Motorcycles. The following information, constituting a Defect Report, provides the information needed to comply with the reporting requirements of 49 CFR Part 573.5(c).

- 1) The manufacturer's name: The affected models are manufactured by Kawasaki Heavy Industries, Ltd. (KHI), and imported to the United States by KMC, which will be responsible for the conduct of this recall.
2) Identification of the affected vehicles potentially containing the defect: This recall affects the Kawasaki 2010 ZR1000DAF "Z1000" model.

Table with 3 columns: Model, Beginning VIN, Ending VIN. Rows include ZR1000DAF, ZR1000DAFL, and their corresponding VIN ranges.

"L" model indicates CA specification.

- 3) The total number of vehicles potentially containing the defect: 1161 units
4) The percentage of vehicles or items of equipment estimated to actually contain the defect: For purposes of the initial inspection, 100% of the vehicles are affected. The percentage of vehicles estimated to actually experience malfunction is unknown.
5) A description of the defect including both brief summary and a detailed description, with graphic aids as necessary, of the nature and physical location of the defect: Summary – the left front brake hose can come into contact with, and be damaged by, the front brake disc.

Detail – A single brake hose from the front master cylinder splits into two hoses, one each to the right and left side calipers. The position of the brake hose allows it to move up and down through a guide mounted to the front fender as the front suspension moves through its travel. On some of the affected units, as the left front brake hose moves up and down through the guide under hard

braking, a section of the hose can contact the still rotating brake disc. Damage that might result from brake hose contact with the rotating disc can cause the brake fluid to leak, diminishing the effectiveness of the front brake system and leading to a risk of a crash.

- 6) A chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information with their dates of receipt:

June 15, 2010 - Kawasaki Heavy Industries, Ltd. (KHI) receives a report from its European distributor of two cases of brake hose damage from apparent contact with the brake hose. No accidents are reported. KHI begins investigation.

June 22, 2010 - KHI decides to conduct recall and notifies KMC.

- 7) The manner in which and the date when the information about the defect was obtained: See above.
- 8) A description of the manufacturer's program for remedying the defect. The estimated date on which it will begin sending notifications to owners that there is a safety-related defect: Recall Service Bulletins will be sent to all Kawasaki motorcycle dealers. Target date for sending these Bulletins is July 2, 2010. Using warranty records, Kawasaki will send a Recall Notice to all owners of the affected model. This will direct the owner to contact the dealer to arrange for inspection of the brake hose, and repair if needed. Target date for mailing these notices is July 2, 2010. A draft copy of the customer letter will be forwarded to NHTSA for review and approval as soon as it is available.

Note: KMC requests that NHTSA defer posting information concerning this Recall to its web site until July 10, 2010, the date of the customer notification. This way, KMC will have the opportunity to notify its dealers prior to public release of this information; dealer will thus be able to provide information to answer customer inquiries.

- 9) A representative copy of all notices, bulletins and other communications that relate directly to the defect or noncompliance. Copies of the final Recall Bulletin and Customer Recall Notice will be forwarded to NHTSA once they become available.

Please contact the undersigned if there are any questions in this matter.

Sincerely,
Kawasaki Motors Corp., U.S.A.

Roger Hagie
Director, Public Affairs