



Coachmen®

Recreational Vehicle

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By Recall Mgt Div. at 6:47 am, Jun 30, 2010

10V-301
(2 pages)

a division of Forest River, Inc.

June 21, 2010

National Highway Traffic Safety Administration
Recall Management Division
1200 New Jersey Ave. SE
Washington, DC 20590

Re: Part #573 Defect and Noncompliance Report – Coachmen Recreational Vehicle, a Division of Forest River Inc – Egress Window

Dear Sir/Madam;

Coachmen Recreational Vehicle, a Division of Forest River Inc has determined that a potential safety defect may exist on certain 2010 and 2011 MY Coachmen Catalina Travel Trailers. These vehicles were manufactured at Coachmen RV's Middlebury, Indiana facility from June 23, 2009 through June 14, 2010.

A total of 2,931 units are potentially affected by this defect.

DESCRIPTION OF DEFECT

It has been discovered that on the affected vehicles, the supplier of the egress window had used a foam seal with an adhesive that may cause the window to stick. As a result, the egress window may require more than 20 pounds of pressure to open in the event of an emergency thereby potentially resulting in personal injury.

DISCOVERY OF THE DEFECT

The defect was discovered after a follow up investigation prompted by a retail customer communicating that their egress window was difficult to open.

PRECLUSION OF POTENTIAL DEFECT

All on-hand inventory of these units will be corrected to the proper egress operation specification. The window supplier made an immediate change in the foam seal and adhesive.

Coachmen RV will supply the necessary instructions for making the repairs to remedy this defect. The repairs will be completed by Coachmen RV dealers at no expense to the dealers or the retail customers.

All purchasers and dealerships that receive these units with the potential defect will be advised by mail regarding this problem.

Attached is a copy of our proposed owner notification letter for your review and approval. We can start the mailing campaign and begin providing the recall remedy within 5 days of your approval of this letter.

If you have any further questions, or require further information, please advise.

Very Truly Yours,

Coachmen Recreational Vehicles, a Division of Forest River Inc

A handwritten signature in black ink, appearing to read 'William Conway', written in a cursive style.

William Conway

Cc: Michael R Terlep -- Coachmen RV, a Division of Forest River Inc

Attachments