

RECEIVED

By Recall Mgt Div. at 7:51 am, Jun 21, 2010

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Report³

On June 7, 2010, Starcraft Bus [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: June 7, 2010

Furnish the manufacturer's identification code for this recall (if applicable): 09E-061

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Starcraft Bus, a Division of Forest River, Inc.

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Larry Hall
Director of Engineering

Telephone Number: 800-348-7440 Fax No.: 574-642-3301

³Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

Name and Title of Person who prepared this report.

Larry Hall

Director of Engineering

Signed:

A handwritten signature in cursive script, appearing to read "L. Hall", written in black ink.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Ford Model Years Involved: 2007-2009 Model(s): Allstar

Production Dates: Beginning: 10/2007 Ending: 12/2009

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: Cutaway Bodystyle: Shuttle Bus

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

A Ricon lift was installed

Make(s): Chevy Model Years Involved: 2007-2009 Model(s): Allstar

Production Dates: Beginning: 10/2007 Ending: 12/2009

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: Cutaway Bodystyle: Shuttle Bus

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

A Ricon lift was installed

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that

time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
Allstar Ford	2007-2009	1000
Allstar Chevy	2007-2009	20

Total Number Potentially Affected by the Recall: 1020

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 20%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Ricon Corporation notified Starcraft Bus of the non-compliance recall on wheelchair lifts manufactured from October 2007 to December 2009 and submitted serial numbers of wheelchair lifts. Starcraft Bus cross references the wheelchair lift serial number to the Starcraft Bus production number.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Ricon lift was designed to stop automatically when the operator runs lift from ground level to vehicle floor level, as long as the operator continues to depress the "up" button until lift stops on its own. If the operator releases the "up" button while the lift is still moving, the lift may continue to move and eventually initiate stowage, which could tilt the platform prematurely.

Describe the cause(s) of the defect or noncompliance condition.

Operating the lift in a manner other than specified in the instructions can be considered a form of misuse that is foreseeable.

Describe the consequence(s) of the defect or noncompliance condition.

By the operator misusing the "up" button the lift could start to stow which will tilt the lift and could cause personal injury.

Identify any warning which can (a) precede or (b) occur.

None

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Ricon Corporation, a Division of Vapor Bus International

7900 Nelson Road

Panorama City, CA 91402

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Daniel Mata, Customer Service

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

Number of reports is unknown by Starcraft Bus. Ricon Corp. notify.

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Ricon will provide customers with a DVD based training aid and when software solution is available, Ricon will update software.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

New software will remove the operator error.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Same as remedy in the field.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

5 to 10 days, all Starcraft Bus dealers will be notified.

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.