

Safety Defect and Noncompliance Report Guide for Vehicles  
PART 573 Defect and Noncompliance Responsibility and Reports<sup>1</sup>

On MAY 17<sup>th</sup>, 2010, STARTRANS [MFR] decided that a defect which relates to motor vehicle safety exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: MAY 17, 2010

Furnish the manufacturer's identification code for this recall (if applicable): 000314

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

SUPREME CORP. - STARTRANS BUS  
P.O. BOX 463  
COSHEW, IN 465

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

KEVIN WALKER  
ENGINEERING MGR.

Telephone Number: (574) 642-0811 Fax No.: (574) 642-0812

Name and Title of Person who prepared this report.  
SAB

Signed:

Kevin Walker

<sup>1</sup> Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210, by FAX at (202) 366-7882, or by E-Mail to [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov).

**I. Identify the Vehicle Models Involved in the Recall**

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_

Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

\_\_\_\_\_

Make(s): MFSAB Model Years Involved: 2 Model(s): Barrier

Production Dates: Beginning: 2008 Ending: 2010

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Barrier P/N- 38764; Barrier P/N-  
15198

Make(s): \_\_\_\_\_ Model Years Involved: \_\_\_\_\_ Model(s): \_\_\_\_\_

Production Dates: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

VIN Range: Beginning: \_\_\_\_\_ Ending: \_\_\_\_\_

Vehicle Type: \_\_\_\_\_ Bodystyle: \_\_\_\_\_

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

\_\_\_\_\_

\_\_\_\_\_

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

1-2 %

**II. Identify the Recall Population**

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
M F SABS	2008-2010	130

Total Number Potentially Affected by the Recall: 130

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: 100%

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

FILED MAN SEATING SENT US A LETTER THAT  
CONTAINED A SPREAD SHEET OF OUR PURCHASE  
HISTORY BY BODY NUMBER.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

BARRIER FOR LEG PROTECTION WAS BUILT  
USING THE WRONG GAUGE OF MATERIAL.

Describe the cause(s) of the defect or noncompliance condition.

THAT IS UNKNOWN AT THIS TIME

Describe the consequence(s) of the defect or noncompliance condition.

POTENTIAL FOR PHYSICAL INJURY COULD OCCUR  
BASED ON THE RIGIDITY OF THE MATERIAL USED.

Identify any warning which can (a) precede or (b) occur.

DEALER OWNER LETTER / DRAFT

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

FRESCO MAJ SEATING COMPANY  
4545 W. AUGUSTA BLVD  
CHICAGO, IL 60651

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

JOHN WOODS - GENERAL MGR.

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.
7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

SEE ATTACHED FREEDMAN  
LETTER

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

SEE FREEDMAN LETTER: "REMEDY" THROUGH  
OUR RECORDS DETERMINE A LIST OF CUSTOMERS  
VIA LETTER CONTACT INSTRUCTING OWNERS WHAT  
TO DO. "RECALL" CONDITION - LETTER SHOULD INSTRUCT  
THE OWNER TO TAKE SAID UNIT TO HIS OR HER  
CLOSEST STARTRANS OR FREEDMAN SEATING  
FACILITY FREE OF CHARGE.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

500 FREEDMAN SEATING LETTER

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

500 FREEDMAN SEATING LETTER

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

PURCHASING DEPT. VERIFY'S AGAINST P.O.'S WHAT IS IN STOCK V. INSTALLED IN A UNIT. DETERMINE EXPOSURE, CONTACT FREEDMAN FOR WARRANTY REPAIR MATERIALS.

#### VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

- STARTRANS BUS CONTACTED BY LETTER MAY 14<sup>th</sup> 2010
- MAY 18<sup>th</sup> ODI NOTIFIED - 573 REPORT
- ONCE ODI APPROVES STARTRANS DOC'S WE WILL ISSUE AN OWNER NOTIFICATION LETTER IN MAY/JUNE
- STARTING IN MAY/JUNE STARTRANS/FREEDMAN SEATING CONTRACTING DEALERS TO START THE REMEDY - FIX.