



# INFORMATION REPORT FOR CHRYSLER RECALL K09

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**Submission Date:** May 6, 2010

## Identifying classification of vehicles potentially affected:

Make	Model	Model Year	Inclusive Dates of Manufacture	Vehicle Volume
Dodge	Caliber (PM-Body)	2010	December 4, 2009	132 (estimated)

**Estimated percentage containing defect:** 92%

## Description of issue:

Some vehicles may have been built with an incorrect door lock rod in the front right door, which could result in the door unlatching when the window is rolled down.

The name, address and telephone number of the supplier who manufactured the subject part:

M&R Industrial Services  
939 Penniman Avenue, P.O. Box 226  
Plymouth, MI 48170-1623  
734-459-2710

## Recall determination:

Chrysler Group LLC

## Potentially affected population and safety recall decision criteria:

- On March 31, Chrysler became aware of warranty claims where the front right door would not unlock / lock or unlatched when rolling down the window. A total of 9 claims have been identified to date.
- A front left door lock rod installed in a front right door results in interference between the lock rod and the window when the window is rolled down.
- If the door latch is in the unlocked state, the door may unlatch as a result of this interference. If the door latch is in the locked state, the door will not open as a result of this interference.
- The doors can be locked automatically by the vehicle's rolling lock feature and can be locked or unlocked by manually manipulating the door lock knob or by activating the power door lock switch.
- BAP had placed into production a box of 500 front left door lock rods that were incorrectly labeled by the supplier as front right door lock rods.
- BAP became aware of the mislabeled parts and quarantined them. Of the 500 mislabeled lock rods, all except 121 were accounted for.
- The lock rods in question are used only on the PM49 (Dodge Caliber) front right doors and BAP has confirmed that all of the parts in the single box of mislabeled left door locks rods would have been used sequentially.

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- An analysis of the vehicles built in sequence at BAP around the time of the known affected vehicles revealed that the 121 suspect lock rods will be found within a population of 132 vehicles, built between 11:00 and 17:00 hours.
- No property damage, crash, injuries or fatalities have been found attributable to this condition.
- This data was presented to the Chrysler Vehicle Regulations Committee on April 29, 2010, who decided to conduct a voluntary safety recall.

### **Statement of measures to be taken to correct defect:**

The owners of all possibly affected 2010 model year Dodge Caliber vehicles will be contacted by mail. Owners will be requested to take their vehicle to a Chrysler dealer for inspection and replacement of the front right door lock rod as required. Chrysler expects to initiate national notification to both dealers and owners in June of 2010.

Chrysler has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, Chrysler, as part of the owner letter, will request that customers send original receipt and/or other adequate proof of payment to the company for expense confirmation.