

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On FEBRUARY 1, 2007, RICON CORP [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: APRIL 20, 2010

Furnish the manufacturer's identification code for this recall (if applicable): 09E-061

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

FARBER SPECIALTY VEHICLES 7052 AMERICANA PKWY,
REYNOLDSBURG, OHIO 43068

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Jim JAMESON
SERVICE DIRECTOR

Telephone Number: 614-863-6470 Fax No.: 614-892-2345

Name and Title of Person who prepared this report.

Jim JAMESON
SERVICE DIRECTOR

Signed: Jim Jameson

¹ Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): F.S.V. Model Years Involved: 2008 Model(s): 2010

Production Dates: Beginning: 10/09 Ending: 12/09

VIN Range: Beginning: N/A Ending: N/A

Vehicle Type: F.S.V. Bodystyle: SPECIALTY VEHICLE

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

INSTALLED IN SPECIALTY VEHICLES AS PER
CUSTOMERS SPECIFICATIONS

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Vehicles equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Vehicles of all Vehicles manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model F.S.V. Year 2008-2010 Number of Vehicles Potentially Involved

7 F.S.V. CUSTOM VEHICLES

SEE LIST OF VEHICLES & OWNERS.

Total Number Potentially Affected by the Recall: 7

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

ALL 7

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

RICON WHEEL CHAIR LIFTS THAT WERE INSTALLED IN CUSTOMER VEHICLES. FAILURE OF THE LIFT TO STOP WHEN THE UP BUTTON IS RELEASED.

Describe the cause(s) of the defect or noncompliance condition.

THE LIFT MAY CONTINUE UP AFTER THE UP BUTTON IS RELEASED EVENTUALLY INITIATE STOWAGE.

Describe the consequence(s) of the defect or noncompliance condition.

THE LIFT PLATFORM MAY PREMATURELY TILT.

Identify any warning which can (a) precede or (b) occur.

NO PREMATURE WARNING

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

RICON CORPORATION
7900 NELSON RD.
PANORAMA CITY, CA, 91402

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

OSCAR PARDINAS
V. PRES. SALES & MARKETING
RICON CORP.
7900 NELSON RD.
PANORAMA CITY, CA, 91402

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.
7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

THE LIFTS WERE MANUFACTURED BY
RICON CORP. INSTALLED BY F.S.V.
RECALL ORIGINATED BY RICON CORP.

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

NEW SOFTWARE IS BEING DESIGNED
BY RICON CORP.
THE UPDATED SOFTWARE WILL BE INSTALLED
BY AN AUTHORIZED RICON AGENT.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

SAME AS #8

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

SAME AS #8

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

RICON CORP. REMEDY

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

F.S.V. HAS PROVIDED A LIST OF ALL VEHICLE OWNERS NAME, ADDRESS & PHONE NUMBERS TO RICON CORP.

RICON CORP WILL PROVIDE THE NE SOFTWARE TO BE INSTALLED BY AN AUTHORIZED RICON AGENT.

VII. Furnish Recall Communications

11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) or by E-Mail to RMD.ODI@dot.gov for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.