

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Report

On April 27, 2010 , Daimler Buses North Carolina LLC. (DBNC) decided that a safety related defect exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 **Defect and Noncompliance Reports**.

Date this report was prepared: April 27, 2010

Furnish the manufacturer's identification code for this recall (if applicable): **NHTSA recall # 09E-060**

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and **mailing address** of the designated agent as prescribed by 49 U.S.C. §30164.

Daimler Buses North Carolina LLC.

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Joe Labonte

Product Safety and Compliance Officer

Telephone Number: (905) 403-7807 Fax No.: (905)403-8808

Name and Title of Person who prepared this report.

Joe Labonte

Product Safety and Compliance Officer

Daimler Buses North America

Signed: _____



I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, *for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:*

Make(s): Sprinter Bus Model Years Involved: 2007, 2008, 2009 Model(s): Sprinter Bus

Production Dates: Beginning: March 2008 Ending: July 2009

Vehicle Type: Bus Bodystyle: Sprinter Bus

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Vehicle model 3500

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

100% of the buses having the supplier identified wheelchair lift installed.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
<u>Sprinter Bus</u>	<u>2007</u>	<u>5</u>
<u>Sprinter Bus</u>	<u>2008</u>	<u>91</u>
<u>Sprinter Bus</u>	<u>2009</u>	<u>4</u>
<u>Total Number Potentially Affected by the Recall:</u>		<u>100</u>

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

100%. See equipment manufacturer's Part 573 report related to NHTSA recall #09E-060

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

All buses manufactured having a supplier wheelchair lift as defined in the supplier's Part 573 report related to NHTSA recall #09E-060.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

See equipment manufacturer's Part 573 report related to NHTSA recall #09E-060.

Describe the cause(s) of the defect or noncompliance condition.

See equipment manufacturer's Part 573 report related to NHTSA recall #09E-060.

Describe the consequence(s) of the defect or noncompliance condition.

See equipment manufacturer's Part 573 report related to NHTSA recall #09E-060.

Identify any warning which can (a) precede or (b) occur.

See equipment manufacturer's Part 573 report related to NHTSA recall #09E-060.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

**Ricon Corporation
7900 Nelson Road
Panorama City, CA 91402**

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

**Oscar Pardinias
Director of Business Development and Communications**

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

See equipment manufacturer's Part 573 report related to NHTSA recall #09E-060.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

See equipment manufacturer's Part 573 report related to NHTSA recall #09E-060.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

See equipment manufacturer's Part 573 report related to NHTSA recall #09E-060.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

See equipment manufacturer's Part 573 report related to NHTSA recall #09E-060.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

See equipment manufacturer's Part 573 report related to NHTSA recall #09E-060. Ricon Corporation is administrating all matters regarding this recall on behalf of DBNC.

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. *A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

See equipment manufacturer's Part 573 report related to NHTSA recall #09E-060. Ricon Corporation is administrating all matters regarding this recall on behalf of DBNC.
