

Safety Defect and Noncompliance Report Guide for Vehicles  
**PART 573 Defect and Noncompliance Report**<sup>1</sup>

**On March 23, 2010, Hino Motors Sales U.S.A., Inc. decided that (a defect which relates to motor vehicle safety) (a noncompliance with Federal Motor Vehicle Safety Standard No. \_\_\_\_\_) exist in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.**

**Date this report was prepared:** March 25, 2010

**Furnish the manufacturer's identification code for this recall (if applicable):** M0150

**1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.**

Hino Motors Sales U.S.A., Inc.

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41180 Bridge Street, Novi, MI 48375

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<sup>1</sup>Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

**Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.**

George M. Daniels

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Vice President, Service Operations

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**Telephone Number:** 248-699-9330 **Fax No.:** 248-699-9310

**Name and Title of Person who prepared this report.**

Jessica Chaplin

Supervisor, Warranty Administration

**Signed:**

**I. Identify the Vehicle Models Involved in the Recall**

**2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:**

**Make(s):** Hino **Model Years Involved:** 2009 and 2010 **Model(s):** NV8J

**Production Dates: Beginning:** August 18, 2008 **Ending:** July 27, 2009

**VIN Range: Beginning:** TBD **Ending:** TBD

**Vehicle Type:** Propeller Shaft U-Joint Bolt Torque **Bodystyle:** N/A

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

Potential under torque issue on certain NV model 2009 and 2010 trucks.

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**Make(s):** \_\_\_\_\_ **Model Years Involved:** \_\_\_\_\_ **Model(s):** \_\_\_\_\_

**Production Dates: Beginning:** \_\_\_\_\_ **Ending:** \_\_\_\_\_

**VIN Range: Beginning:** \_\_\_\_\_ **Ending:** \_\_\_\_\_

**Vehicle Type:** \_\_\_\_\_ **Bodystyle:** \_\_\_\_\_

**Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:**

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**Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.**

**II. Identify the Recall Population**

**3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.**

<b>Model</b>	<b>Year</b>	<b>Number of Vehicles Potentially Involved</b>
NV8J	2009	486
NV8J	2010	240

**Total Number Potentially Affected by the Recall:** 726

**4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:** Unknown

**Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:**

The beginning date represents when the tool was calibrated to an incorrect value. The ending date represents when the tool was re-calibrated to the correct value. Any vehicles which were repaired at the assembly plant have been removed from the recall list.

### **III. Describe the Defect or Noncompliance**

**5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.**

The U-joint attachment bolts may not have been properly tightened during the manufacturing process. If the bolts were to loosen it could cause a vibration in the driveline. Location of the potential defect is the propeller shaft and where it connects to the yoke.

**Describe the cause(s) of the defect or noncompliance condition.**

The u-joint attachment bolts may have not been properly tightened during the manufacturing process.

**Describe the consequence(s) of the defect or noncompliance condition.**

The u-joint attachment bolts may not have been properly tightened during the manufacturing process. If the bolts were to loosen it could cause a vibration in the driveline. If this vibration were ignored, the u-joint attachment bolts could shear and a portion of the propeller shaft could separate from the vehicle, thus falling onto the surface of the roadway. If this fallen portion of the propeller shaft is struck by a vehicle, it could ultimately result in a crash.

**Identify any warning which can (a) precede or (b) occur.**

Abnormal vibration in the driveline.

**If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:**

**IV. Provide the Chronology in Determining the Defect/Noncompliance**

*If the recall is for a defect, complete item 6, otherwise item 7.*

The chronology of principle events will be supplied at a later date.

### V. Identify the Remedy

6. **Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.**

To be supplied at a later date.

**Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.**

Recalled component: No Difference

Remedy component: Change in the assembly processes within the manufacturing plant.

**Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.**

Recall condition was corrected July 28, 2009 at the assembly plant.

### VI. Identify the Recall Schedule

**Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.**

TBD

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### VII. Furnish Recall Communications

9. **Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A *DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.***

**Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.**