

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Report¹

On March 23, 2010, Hino Motors Sales U.S.A., Inc. decided that (a defect which relates to motor vehicle safety) (a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exist in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: March 25, 2010

Furnish the manufacturer's identification code for this recall (if applicable): TBD

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Hino Motors Sales U.S.A., Inc.

41180 Bridge Street, Novi, MI 48375

¹Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

George M. Daniels

Vice President, Service Operations

Telephone Number: 248-699-9330 **Fax No.:** 248-699-9310

Name and Title of Person who prepared this report.

Jessica Chaplin

Supervisor, Warranty Administration

Signed:

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Hino **Model Years Involved:** 2008, 2009 and 2010 **Model(s):** NV8J

Production Dates: Beginning: October 29, 2007 **Ending:** July 15, 2009

VIN Range: Beginning: 5PVNV8JG0A4S50057 **Ending:** 5PVNV8JVXA4S51621

Vehicle Type: Trucks Equipped with Allison 3000 RDS Automatic Transmission **Bodystyle:** N/A

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Drive coupler bolts may not have been properly tightened during the manufacturing process. Trucks are NV8J models equipped with Allison Automatic Transmissions only.

Make(s): _____ **Model Years Involved:** _____ **Model(s):** _____

Production Dates: Beginning: _____ **Ending:** _____

VIN Range: Beginning: _____ **Ending:** _____

Vehicle Type: _____ **Bodystyle:** _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Model	Year	Number of Vehicles Potentially Involved
NV8J	2008	24
NV8J	2009	404
NV8J	2010	143

Total Number Potentially Affected by the Recall: 571

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: Unknown

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

The date when the incorrect tool was introduced into the process could not be determined so the beginning date represents start of production at West Virginia plant. The ending date represents when the correct tool was re-introduced into the process. Vehicles which have been repaired at the assembly plant have been removed from the list of recalled vehicles.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

The drive coupler bolts may not have been properly tightened during the manufacturing process. Location of the defect is at the spacer coupling bolts located between the flywheel and torque converter.

Describe the cause(s) of the defect or noncompliance condition.

The drive coupler bolts may not have been properly tightened at the factory due to the incorrect tool possibly being used during the manufacturing process.

Describe the consequence(s) of the defect or noncompliance condition.

If the drive coupler bolts were to loosen it could cause a vibration in the driveline. If this vibration were ignored, the drive coupler bolts could shear and the coupling between the engine and torque converter would not transmit power. This ultimately could result in an accident.

Identify any warning which can (a) precede or (b) occur.

Possibility of abnormal vibration and/or noise from the torque converter area.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

The chronology of principle events will be supplied at a later date.

V. Identify the Remedy

- 6. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.**

See attached Recall Bulletin for remedy procedures.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Recalled component: No Difference

Remedy component: Change in the assembly processes within the manufacturing plant.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

Recall condition was corrected July 16, 2009 at the assembly plant.

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

TBD

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A *DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.*

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.