

**Volvo Trucks North America**

March 3, 2010

**Subject: New Safety Recall
RVXX1001, Upper Bunk Windows****Attention:**Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590**Submitted via Email to Delia Lopez**

The following information is submitted in accordance with the requirements of 49 CFR Part 573.6 as it applies to a defect relating to motor vehicle safety.

573.6(c)(1)Volvo Trucks North America ("Volvo")
7900 National Service Rd.
Greensboro, NC 27409**573.6(c)(2)**

Certain Volvo model vehicles manufactured from February 9, 2009 through February 15, 2010.

The selection of vehicles was based on the suspect component's part number.

Model Affected: VNL
Model Year: 2010, 2011**Component Manufacturer:**Mack Molding Company
10769 Asheville Highway
Inman, SC 29349



573.6(c) (3)

There are approximately three thousand five hundred twenty six (3,526) vehicles affected by the recall of which there are two thousand nine hundred ninety one (2,991) that were sold in the United States.

573.6(c)(4)

The percentage of the 3,526 vehicles expected to contain the defect is unknown.

573.6(c)(5)

The adhesive used between the glass and window frame may debond allowing the glass to come loose and possibly fall out.

573.6 (c)(6)

Chronology of principle events that were the basis for the determination:

- | | |
|----------|---|
| 10/13/09 | Investigation opened as a result of customer reports. |
| 10/29/09 | Met with supplier, plan initiated to determine root cause. |
| 11/7/10 | Process improvements made by supplier based on review of manufacturing process. |
| 11/25/09 | Initial report received from supplier on possible root cause, test proceeding. |
| 12/18/09 | Additional information received from supplier on root cause. |
| 1/12/10 | Testing completed, results published. |
| 2/16/10 | Investigation completed, scope identified. |
| 2/26/10 | Volvo determines that a safety related defect exists. |
| 3/3/10 | NHTSA notified that Volvo will initiate a voluntary safety recall |

There are a total of two hundred fourteen (214) warranty claims that may be related to the defect.



573.6(c)(7)

Not applicable

573.6(c)(8)

Volvo will initiate a voluntary owner notification, and recall all 3,526 vehicles.

The recall repair will consist of inspecting and replacing the window as required.

Reimbursement for cost incurred by the owner for "prenotification remedies" will be addressed on a case-by-case basis according to the "General Plan for Reimbursement of Pre-notification Remedies" which was published December 8th, 2004.

The number, which has been assigned to this recall by Volvo, is **RVXX1001**.

A Safety Recall Alert will be released to dealers on or before March 5, 2010, which informs the dealers of the recall. Owner letters are tentatively scheduled to be mailed on or before May 26, 2010.

An advance copy of the owner letter will be submitted to NHTSA for review and approval prior to release to the owners.

If there are any questions regarding this information, please feel free to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "Tim L. LaFon".

Tim L. LaFon
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