

DEFECT INFORMATION REPORT

1. Manufacturer's name/address:

Chrysler Group Global Electric Motorcars, LLC, 1301 39th St NW, Suite 2, Fargo, ND
58102-2807

2. Vehicles or Equipment involved in this defect notification:

Make	Model	Model Years	Inclusive Dates Of Manufacturing	Vehicle Volume (estimated)
GEM Low-Speed Vehicles	e2 e4 e6 eS eL eL XD	2009	December 8 – 15, 2009	142

3. Total number of vehicles or items of equipment:

142

4. Approximate percentage of vehicles or equipment estimated to actually contain the defect:

Unknown

5. Description of the defect:

The potential defect is related to the crimp in the cable in the parking brake lever assembly . If the crimp is not sufficiently strong, the parking brake cable can fail. The parking brake is the primary means of securing the vehicle on an incline, so if the parking brake cable fails, there is no means to prevent the vehicle from rolling away. The parking brake lever assembly is supplied to GEM by:

Stampede Distribution, LLC
P. O. Box 1833
Eatonville, WA 98328

The component is manufactured by:

Ningbo Fouyang Co.
Ningbo, 315121, China

6. Chronological summary of events leading to this determination:

In mid-December, GEM identified a single failure of the parking brake lever on one vehicle in the plant. GEM also received a report from a dealership reporting two parking brake lever separations on vehicles on the dealer lot. GEM immediately contacted its supplier to inform them of the issue, and the supplier in turn contacted the manufacturer in China.

GEM is advised by its supplier that, after evaluation, the manufacturer in China determined that the issue is related to the robustness of the crimp securing the parking brake cable. The manufacturer confirmed that when the crimping machine is properly set, the crimp is sufficiently tight and will not permit release of the cable. The manufacturer was unable to replicate the failure and unable to identify any deficiency in the component or in the specified materials or in the crimping machine. The manufacturer reported that the failures were likely traceable to human error on the assembly line.

There have been no reports of parking brake failures on vehicles in the field, and no additional reports of failures on vehicles in dealership custody.

GEM believes that this issue is likely an isolated event involving human error in the factory. Moreover, GEM believes that an inadequate crimp would result in a failure immediately upon placing the vehicle in service, such that any vehicles with inadequate crimps would likely have already experienced the failure.

Nevertheless, as a precaution, GEM's safety committee met on February 15, 2010 and decided to undertake this safety recall campaign to replace all potentially affected parking brake cables.

7. Description of proposed remedy (including schedule for dealer and customer notification):

GEM will notify all owners and replace the parking brake lever assembly at no charge. GEM proposes to notify owners immediately upon approval of the draft owner notification by NHTSA. A draft owner notification is enclosed for NHTSA staff review. Dealers will be notified before February 28, 2010.

8. Program for remedy campaign (including program for reimbursing any consumer who obtained the remedy at his/her own expense within one year of the opening of the EA, or within one year of this 573 report, whichever is earlier):

GEM does not believe that the provisions regarding reimbursement of consumers is applicable to this campaign, as this issue was identified during the period of time in which the new vehicle warranty is still applicable to these products.