



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 29, 2010

MR. DAVID DILLON
SR. MANAGER
CAMPAIGN AND INVESTIGATIONS
CHRYSLER GROUP LLC
800 CHRYSLER DRIVE CIMS-482-00-91
AUBURN HILLS, MI 48326-2757

NVS-215dgl
10V-657

Subject: TIE ROD

DEAR MR. DILLON:

This letter serves to acknowledge Chrysler Group LLC's (Chrysler) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DODGE/RAM /2008-2011

Mfg's Report Date: December 23, 2010

NHTSA Campaign Number: 10V-657

Components: STEERING LINKAGES TIE ROD ASSEMBLY

Potential Number of Units Affected: 22,274

Summary:

CHRYSLER IS RECALLING CERTAIN MODEL YEAR 2008-2011 DODGE RAM 4500 AND 5500 VEHICLES. THESE VEHICLES MAY EXPERIENCE A WEAKENING AND FRACTURE OF THE LEFT BALL STUD ON THE TIE ROD RESULTING IN THE POTENTIAL LOSS OF STEERING.

Consequence

LOSS OF STEERING CONTROL OF THE VEHICLE COULD INCREASE THE RISK OF A CRASH.

Remedy:

CHRYSLER WILL NOTIFY OWNERS AND REPLACE THE LEFT OUTER TIE ROD FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING FEBRUARY 2011. OWNERS MAY CONTACT CHRYSLER AT 1-800-853-1403.

Notes:

CHRYSLER'S CAMPAIGN NUMBER IS K28. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement