



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 29, 2010

MR. MICHAEL D. SCOTT
S&E COMPLIANCE MANAGER
SPRINTER ENGINEERING
AND COMPLIANCE SUPPORT
MERCEDES-BENZ
ONE MERCEDES DRIVE
P.O. BOX 350
MONTVALE, NJ 07645-0350

NVS-215dgl
10V-655

SUBJECT: A-PILLAR STRUCTURE/FMVSS 201

DEAR MR. SCOTT:

This letter serves to acknowledge Mercedes-Benz USA, LLC's (MBUSA) of behalf of Daimler AG, of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 201, "Occupant Protection in Interior Impact."

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES-BENZ/SPRINTER 2500/2010
MERCEDES-BENZ/SPRINTER 2500/2007
MERCEDES-BENZ/SPRINTER 3500/2010
MERCEDES-BENZ/SPRINTER 3500/2007

NHTSA Campaign Number: 10V-655

Mfg's Report Date: December 22, 2010

Components: STRUCTURE

Potential Number of Units Affected: 5

Summary:

MERCEDES BENZ IS RECALLING CERTAIN MODEL YEAR 2007 AND 2010 2500 AND 3500 SPRINTER VEHICLES. THE CORRECT INTERIOR TRIM COVERING THE A-PILLARS MAY NOT HAVE BEEN INSTALLED. IF INCORRECT TRIM WAS INSTALLED ON A VEHICLE, THE VEHICLE WOULD FAIL TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD 201, "OCCUPANT PROTECTION IN INTERIOR IMPACT."

Consequence:

IN THE EVENT OF A VEHICLE CRASH, THE VEHICLES MAY NOT PROVIDE THE PROTECTION REQUIRED BY THE STANDARD IF AN OCCUPANT STRIKES THE A-PILLAR TRIM.

Remedy:

MERCEDES-BENZ WILL CHECK TO SEE IF THE CORRECT TRIM COVER WAS INSTALLED AND, IF NOT, REPLACE THAT TRIM COVER WITH THE CORRECT ONE. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING FEBRUARY 2011. OWNERS MAY CONTACT MERCEDES-BENZ AT 843-695-5000

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement