



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 22, 2010

MR. MICHAEL D. SCOTT
S&E COMPLIANCE MANAGER
SPRINTER ENGINEERING AND
COMPLIANCE SUPPORT
8501 PALMETTO COMMERCE PKWY
LADSON, SC 29456

NVS-215dgl
10V-642

SUBJECT: EMERGENCY EXIT WINDOW

DEAR MR. SCOTT:

This letter serves to acknowledge Sprinter Engineering and Compliance Support of Mercedes-Benz USA, LLC's (MBUSA) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
FREIGHTLINER/SPRINTER 2500/2010-2011

NHTSA Campaign Number: 10V-642

Mfg's Report Date: December 13, 2010

Components: EQUIPMENT

Potential Number of Units Affected: 274

Summary:

SPRINTER IS RECALLING CERTAIN MODEL YEAR 2010-2011 FREIGHTLINER 2500 SPRINTER VEHICLES EQUIPPED WITH AN EMERGENCY EXIT WINDOW. THE ADHESIVE BOND BETWEEN THE GLASS AND THE HINGE ON THE TOP OF THE WINDOW MAY LOOSEN.

Consequence:

THE EMERGENCY EXIT WINDOW MAY SEPARATE FROM THE BODY AND COULD FALL INCREASING THE RISK OF INJURIES TO THE PASSENGER OR DRIVER.

Remedy:

DEALERS WILL REPLACE THE EMERGENCY EXIT WINDOW IF NECESSARY FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING FEBRUARY 2011. OWNERS MAY CONTACT SPRINTER AT 201-573-0600.

Notes:

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement