



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 14, 2010

MR. CHRISTOPHER T. SANDVIG  
PRODUCT COMPLIANCE/TREAD OFFICER  
SERVICE & QUALITY  
VOLKSWAGEN OF AMERICA, INC.  
3800 HAMLIN ROAD  
AUBURN HILLS, MI 48326

NVS-215dgl  
10V-621

**SUBJECT: UNDERHOOD FUEL SUPPLY LINE**

**DEAR MR. SANDVIG:**

This letter serves to acknowledge Volkswagen of America, Inc.'s (VW) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety defect in the vehicles described below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VOLKSWAGEN/JETTA/2006-2010  
VOLKSWAGEN/JETTA SPORTWAGEN/2009  
VOLKSWAGEN/NEW BEETLE/2006-2010  
VOLKSWAGEN/NEW BEETLE CONVERTIBLE/2006-2010  
VOLKSWAGEN/RABBIT/2007-2009

**NHTSA Campaign Number:** 10V-621

**Mfg's Report Date:** December 10, 2010

**Components:** FUEL SYSTEM, GASOLINE: DELIVERY: HOSES, LINES/PIPING,  
AND FITTINGS

**Potential Number of Units Affected:** 377,286

**Summary:**

VOLKSWAGEN IS RECALLING CERTAIN MODEL YEAR 2006-2010 JETTA, NEW BEETLE, NEW BEETLE CONVERTIBLE, MODEL YEAR 2009 JETTA SPORTWAGEN AND MODEL YEAR 2007-2009 RABBIT VEHICLES EQUIPPED WITH 2.5L ENGINES. THE JETTA, JETTA SPORTWAGEN, AND RABBIT VEHICLES MAY HAVE A SMALL PLASTIC TAB LOCATED ON THE WINDSHIELD WASHER FLUID RESERVOIR THAT MAY CHAFE AGAINST AN UNDERHOOD FUEL SUPPLY LINE. THE NEW BEETLE AND THE NEW BEETLE CONVERTIBLE VEHICLES MAY HAVE A FASTENING CLAMP ON A HYDRAULIC HOSE OF THE POWER STEERING SYSTEM THAT MAY BE LOCATED IN AN IMPROPER POSITION WHICH COULD CAUSE CHAFING AGAINST AN UNDERHOOD FUEL SUPPLY LINE.

**Consequence:**

IF CHAFING OCCURS, THERE IS THE POTENTIAL FOR A FUEL LEAK TO DEVELOP. FUEL LEAKAGE, IN THE PRESENCE OF AN IGNITION SOURCE, COULD RESULT IN A FIRE.

**Remedy:**

DEALERS WILL INSPECT AND IF NECESSARY REPLACE THE UNDERHOOD FUEL LINE. ADDITIONALLY, DEPENDING ON THE VEHICLE MODEL, DEALERS WILL EITHER REMOVE THE PLASTIC TAB FROM THE WINDSHIELD WASHER FLUID RESERVOIR, OR INSPECT THE POSITION OF THE FASTENING CLAMP AND ADJUST THE RELATED FASTENING CLAMP INTO THE CORRECT POSITION. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE JANUARY 31, 2011. OWNERS MAY CONTACT VOLKSWAGEN AT 1-800-822-8987.

**Notes:**

VOLKSWAGEN SAFETY RECALL NO. 2014/U1. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the minimum requirements of 49 CFR 573.6, for an initial report. However, you must provide the additional information required by that section when it becomes available.

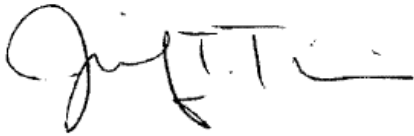
Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement