



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 9, 2010

MR. DAVID DILLON
SR. MANAGER
CAMPAIGN AND INVESTIGATIONS
CHRYSLER GROUP LLC
800 CHRYSLER DRIVE CIMS-482-00-91
AUBURN HILLS, MI 48326-2757

NVS-215dgl
10V-611

Subject: HVAC DRAIN GROMMET

DEAR MR. DILLON:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CHRYSLER/TOWN & COUNTRY/2008
DODGE/GRAND CARAVAN/2008

Mfg's Report Date: November 7, 2010

NHTSA Campaign Number: 10V-611

Components: EQUIPMENT: ELECTRICAL: AIR CONDITIONER

Potential Number of Units Affected: 367,350

CHRYSLER IS RECALLING CERTAIN MODEL YEAR 2008 CHRYSLER TOWN AND COUNTRY AND DODGE GRAND CARAVAN VEHICLES. THESE VEHICLES MAY EXPERIENCE A WATER LEAK At THE HEATING AND AIR CONDITIONER (HVAC) DRAIN GROMMET WHICH CAN LEAD TO ILLUMINATION OF AIRBAG WARNING LIGHT AND A POTENTIAL INADVERTENT AIRBAG DEPLOYMENT.

Consequence:

AN INADVERTENT AIRBAG DEPLOYMENT COULD RESULT IN INJURY TO THE SEAT OCCUPANT IN FRONT OF THE DEPLOYING AIRBAG AND/OR A VEHICLE CRASH.

Remedy:

DEALERS WILL REPLACE THE HVAC DRAIN GROMMET FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING FEBRUARY 2010. OWNERS MAY CONTACT CHRYSLER AT 1-800-853-1403.

Notes:

CHRYSLER'S CAMPAIGN NUMBER IS K25. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report is under review.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Timian", with a stylized flourish at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement