



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

December 8, 2010

MR. DAVID PARTIN  
HEARTLAND RECREATIONAL VEHICLES LLC  
1001 ALL PRO DRIVE  
ELKHART, IN 46514

NVS-215dgl  
10V-607

**SUBJECT: STEEL WHEELS/MIS-ALIGNED WELDS/TREDIT TIRE**

**DEAR MR. PARTIN:**

This letter serves to acknowledge Heartland Recreational Vehicles LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HEARTLAND/CALIBER/2011  
HEARTLAND/ELK RIDGE/2011  
HEARTLAND/FOCUS/2011  
HEARTLAND/MPG/2011  
HEARTLAND/NORTH COUNTRY/2011  
HEARTLAND/NORTH TRAIL/2011  
HEARTLAND/SUNDANCE/2011  
HEARTLAND/TRAIL RUNNER/2011

**NHTSA Campaign Number:** 10V-607

**Mfg's Report Date:** December 1, 2010

**Components:** WHEELS

**Potential Number of Units Affected:** 82

**Summary:**

HEARTLAND IS RECALLING CERTAIN MODEL YEAR 2011 TRAVEL TRAILERS EQUIPPED WITH 15"X6" WHITE SPOKE OR MODULAR DESIGN STEEL WHEELS WITH A SIX HOLE BOLT PATTERN. SOME OF THE WHEELS MAY HAVE INADEQUATE WELD PENETRATION BETWEEN THE OUTER RING AND THE CENTER PLATE DUE TO IMPROPER PLATE ALIGNMENT.

**Consequence:**

THERE COULD BE A POTENTIAL WHEEL FAILURE AND WHEEL LOSS INCREASING THE RISK OF A CRASH, OR PERSONAL INJURY.

**Remedy:**

HEARTLAND WILL REPLACE THE WHEELS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING DECEMBER 2010. OWNERS MAY CONTACT HEARTLAND AT 877-262-8032.

**Notes:**

HEARTLAND SAFETY RECALL NO. 99-01-06. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-423 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name "Jennifer" being more prominent and the last name "Timian" following in a similar style.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement