



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 7, 2010

MR. PHILIP D. PURDY
MANAGER, MEDIA
ALTEC INDUSTRIES, INC.
2106 S. RIVERSIDE RD.
ST. JOSEPH, MO 64507

NVS-215dgl
10V-598

SUBJECT: ARTICULATING ARM FIBERGLASS LINK INSPECTION

DEAR MR. PURDY:

This letter serves to acknowledge Altec Industries, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ALTEC/AT35-G/1998-2008

ALTEC/AT37-G/1998-2008

NHTSA Campaign Number: 10V-598

Mfg's Report Date: November 19, 2010

Components: SUSPENSION FRONT CONTROL ARM

Potential Number of Units Affected: 8,600

Summary:

ALTEC IS RECALLING CERTAIN MODEL YEAR 1998-2008 AERIAL DEVICES VEHICLES BUILT FROM JANUARY 1998 THROUGH MAY 2008. THE GLUE BOND JOINT IN THE INSULATING ARM LINK MAY FAIL OVER TIME. THE CONNECTION IS ALSO SECURED BY EIGHT BOLTS, BUT WITH THE LOSS OF THE GLUE BOND, THE FASTENERS COULD FATIGUE OVER TIME AND FAIL.

Consequence:

FAILURE OF THE GLUE BOND AND FASTENERS COULD RESULT IN SEPARATION OF THE FIBERGLASS LINK FROM THE STEEL INSERTS. AS A RESULT, THE PLATFORM ON WHICH A SERVICE TECHNICIAN WOULD STAND COULD FAIL DURING USE RESULTING IN DEATH OR SERIOUS INJURY.

Remedy:

ALTEC WILL PROVIDE INSTRUCTIONS ON HOW TO INSPECT THE FIBERGLASS INSULATING LINK AND FASTENERS. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING DECEMBER 2010. OWNERS MAY CONTACT ALTEC AT 1-877-462-5832.

Notes:

ALTEC SAFETY RECALL NO. CSN 535. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement