



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 24, 2010

R. L. VAN LAAR  
COMPLIANCE MANAGER  
NAVISTAR, INC  
3033 WAYNE TRACE  
FORT WAYNE IN 46806

NVS-215dgl  
10V-586

DEAR MR. LAAR:

**SUBJECT: STEERING SYSTEM DRAGLINK**

This letter serves to acknowledge Navistar Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

INTERNATIONAL/7300/2011  
INTERNATIONAL/7400/2011  
INTERNATIONAL/7500/2011

**NHTSA Campaign Number:** 10V-586

**Mfg's Report Date:** November 17, 2010

**Components:** STEERING: GEAR BOX: SHAFT SECTOR

**Potential Number of Units Affected:** 46

**Summary:**

NAVISTAR IS RECALLING CERTAIN MODEL YEAR 2011 INTERNATIONAL 7300, 7400, AND 7500 VEHICLES MANUFACTURED FROM JUNE 30, 2010, THROUGH OCTOBER 13, 2010. THESE VEHICLES WERE BUILT WITH AN INCORRECT STEERING SYSTEM DRAGLINK.

**Consequence:**

DRIVERS MAY EXPERIENCE DEGRADED STEERING FEEL AND CONTROL, INCREASING THE RISK OF A CRASH POSSIBLY RESULTING IN PROPERTY DAMAGE, PERSONAL INJURY, OR DEATH.

**Remedy:**

DEALERS WILL REPLACE THE STEERING DRAGLINK AND PITMAN ARM AND WILL ALSO INSPECT THE STEERING ARM FOR DAMAGE AND REPLACE IF NECESSARY. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE NOVEMBER 30, 2010. OWNERS MAY CONTACT NAVISTAR AT 1-800-448-7825.

**Notes:**

NAVISTAR SAFETY RECALL NO. 10517. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

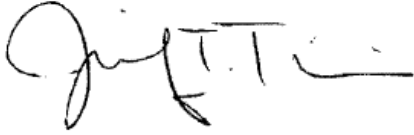
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement