



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 23, 2010

MR. SCOTT PULLIN  
VICE PRESIDENT – MOTORIZED  
GULF STREAM COACH, INC.  
503 S. OAKLAND AVENUE  
NAPPANEE, IN 46550

NVS-215kjs  
10V-584

**SUBJECT: REFRIGERATORS/POSSIBLE FIRE**

**DEAR MR. PULLIN:**

This letter serves to acknowledge Gulf Stream Coach, Inc.'s (Gulf Stream) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

GULF STREAM/ATRIUM/2002-2005  
GULF STREAM/AZTEC/2010  
GULF STREAM/CANYON TRAIL/2002-2010  
GULF STREAM/FRIENDSHIP/1997-2007  
GULF STREAM/INDEPENDENCE/2000-2010  
GULF STREAM/MAKO/2001-2010  
GULF STREAM/PRAIRIE SCHOONER/2000-2010  
GULF STREAM/SCENIC CRUISER/1997-2005  
GULF STREAM/SUN VOYAGER/2003-2010  
GULF STREAM/TOURMASTER/2001-2002  
GULF STREAM/TOURMASTER/2005-2008  
GULF STREAM/TOURMASTER ELITE/2000-2001  
GULF STREAM/YELLOWSTONE/2000-2010

**NHTSA Campaign Number:** 10V-584    **Mfg's Report Date:** November 11, 2010

**Components:** EQUIPMENT:RECREATIONAL VEHICLE

**Potential Number of Units Affected:** 1,328

**Summary:**

GULF STREAM IS RECALLING CERTAIN RECREATIONAL VEHICLES AND FIFTH WHEEL TRAILERS EQUIPPED WITH 1200-SERIES NORCOLD REFRIGERATORS. THE POPULATION OF REFRIGERATORS BEING ADDRESSED CONTAINS EITHER A SENSING ALGORITHM OR THERMAL SWITCH TO SHUT OFF POWER TO THE REFRIGERATOR WHEN HIGH TEMPERATURES ARE DETECTED IN ORDER TO PREVENT A POTENTIAL FIRE. THE RESPONSE TIMES OF THE SENSOR ALGORITHM AND THERMAL SWITCH DEVICES TO STOP POWER ARE NOT SUFFICIENT.

**Consequence:**

THE SENSING ALGORITHM OR THERMAL SWITCH INSTALLED TO SHUT OFF POWER TO THE REFRIGERATOR WHEN HIGH TEMPERATURES ARE DETECTED DUE TO A POSSIBLE HYDROGEN GAS LEAK MAY NOT SHUT OFF IN SUFFICIENT TIME TO PREVENT A FIRE.

**Remedy:**

GULF STREAM IS WORKING WITH NORCOLD TO IDENTIFY AND NOTIFY ANY AFFECTED OWNERS. OWNERS WILL BE INSTRUCTED TO CONTACT NORCOLD DEALERS TO RECEIVE THE REMEDY FREE OF CHARGE. PLEASE SEE NORCOLD'S DEFECT REPORT 10E-049 FOR ADDITIONAL INFORMATION. THE RECALL IS EXPECTED TO BEGIN DURING DECEMBER 2010. OWNERS MAY CONTACT NORCOLD AT 1-800-767-9101 OR GULF STREAM AT 1-574-773-7761.

**Notes:**

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6 except for the following item:

Please provide us with the beginning and ending dates for the build date range of vehicles affected by this recall.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Norcold will be handling the owner notification, remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Norcold's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Kelly Schuler, who may be reached by phone at 202-366-5227, by email at [Kelly.Schuler@dot.gov](mailto:Kelly.Schuler@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement