



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 23, 2010

MR. CRAIG S. BIAZO  
NATIONAL WARRANTY MANAGER  
FLEETWOOD RV, INC.  
1010 COMMERCE DR.  
DECATUR, INDIANA 46733

NVS-215dgl  
10V-577

**SUBJECT: HIGH/LOW BEAM HEADLIGHTS FMVSS 108**

**DEAR MR. BIAZO:**

This letter serves to acknowledge Fleetwood RV Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 108, "Lamps, Reflective Devices, and Associated Equipment," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
FLEETWOOD/TERRA/2011

**Mfg's Report Date:** November 10, 2010

**NHTSA Campaign Number:** 10V-577

**Components:** EXTERIOR LIGHTING: HEADLIGHTS: HIGH/LOW BEAM  
DIMMER SWITCH

**Potential Number of Units Affected:** 84

**Summary:**

FLEETWOOD RV IS RECALLING CERTAIN MODEL YEAR 2011 TERRA CLASS A MOTOR HOMES MANUFACTURED FROM JUNE 6, 2010, THROUGH OCTOBER 4, 2010, FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 218, "LAMPS, REFLECTIVE DEVICES, AND ASSOCIATED EQUIPMENT." THE HIGH-BEAM AND LOW-BEAM HEADLIGHTS ARE NOT IN THE CORRECT POSITIONS AS SPECIFIED BY FMVSS 108.

**Consequence:**

INCORRECT POSITIONING OF THE HIGH AND LOW-BEAMS ON HEADLIGHTS COULD RESULT IN GLARE TO ONCOMING DRIVERS AND/OR REDUCED VISIBILITY OF THE MOTOR HOME INCREASING THE RISK OF A CRASH WITH THE MOTOR HOME.

**Remedy:**

DEALERS WILL REMOVE THE EXISTING HIGH-BEAM AND LOW-BEAM HEADLIGHTS AND REPLACE THEM WITH DIFFERENT LOW-BEAM AND HIGH-BEAM HEADLIGHTS IN ORDER TO COMPLY WITH THE APPLICABLE STANDARDS OF FMVSS108. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING NOVEMBER 2010. OWNERS MAY CONTACT FLEETWOOD AT 800-509-3418.

**Notes:**

FLEETWOOD SAFETY RECALL NO. 101105FRV. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

We have reviewed your proposed owner notification letter and it does not meet all the requirements of Part 577.

Second sentence should read: Fleetwood RV, Inc.,...has decided that certain [list the years, makes and models] fail to conform to Federal Motor Vehicle Safety Standard No. No. 108, "Lamps, Reflective Devices, and Associated Equipment."

A statement of the risk to motor vehicle safety resulting from the noncompliance needs to be added i.e., "Incorrect positioning of the high and low-beams on headlights could result in glare to oncoming drivers and/or reduced visibility of the motor home increasing the risk of a crash with the motor home.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

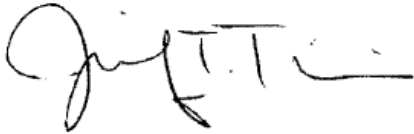
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement