



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 19, 2010

MR. GARETT CAROLUS  
TECHNICAL MANAGER  
KEYSTONE RV COMPANY  
17400 HACKBERRY DRIVE  
GOSHEN, IN 46526

NVS-215dgl  
10V-570

**SUBJECT: CROSS MEMBERS**

**DEAR MR. CAROLUS:**

This letter serves to acknowledge Keystone RV Company's (Keystone) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
KEYSTONE/MONTANA/2010-2011

**NHTSA Campaign Number:** 10V-570

**Mfg's Report Date:** November 9, 2010

**Components:** POWER TRAIN: AXLE ASSEMBLY

**Potential Number of Units Affected:** 576

**Summary:**

KEYSTONE IS RECALLING CERTAIN 2010-2011 MONTANA FIFTH WHEEL TRAILERS MANUFACTURED FROM SEPTEMBER 3, 2009, THROUGH SEPTEMBER 28, 2010. UNDER CERTAIN SIDE LOAD STRESS CONDITIONS THE FRAME EXHIBITS EXCESSIVE FLEXING AT THE AREA OF THE CENTER AXLE SPRING HANGERS.

**Consequence:**

THIS FLEXING IN EXTREME CIRCUMSTANCES CAN RESULT IN EXTENSIVE FRAME DAMAGE, LEADING TO AN INCREASED RISK OF PROPERTY DAMAGE AND/OR VEHICLE CRASH.

**Remedy:**

KEYSTONE WILL INSTALL A CROSS MEMBER BETWEEN THE CENTER SPRING HANGERS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR ABOUT NOVEMBER 22, 2010. OWNERS MAY CONTACT KEYSTONE CUSTOMER SERVICE AT 1-866-425-4369.

**Notes:**

KEYSTONE RV'S RECALL CAMPAIGN NUMBER IS 10-154. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

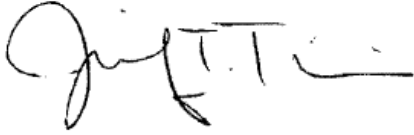
The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement