



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 18, 2010

MR. DAVID M MIHALICK  
STANDARDS COMPLIANCE MANAGER  
THOR INDUSTRIES, INC.  
419 WEST PIKE STREET  
PO BOX 629  
JACKSON CENTER, OH 45334-0629

NVS-215dgl  
10V-568

SUBJECT: DRAG LINK

DEAR MR. MIHALICK:

This letter serves to acknowledge Eldorado National California's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
ENC/EZ RIDER II/2006-2011

**NHTSA Campaign Number:** 10V-568

**Mfg's Report Date:** November 10, 2010

**Components:** STEERING: LINKAGES: LINK: DRAG: CONNECTION

**Potential Number of Units Affected:** 1084

**Summary:**

ELDORADO NATIONAL - CALIFORNIA IS RECALLING CERTAIN MODEL YEAR 2006-2011 EZ RIDER II BUSES MANUFACTURED FROM APRIL 1, 2006, THROUGH NOVEMBER 30, 2010, WITH A DEFECTIVE STEERING DRAG LINK. THE DRAG LINKS ARE NOT OF SUFFICIENT STRENGTH FOR THE DUTY CYCLE IN WHICH THEY ARE OPERATING. THE DRAG LINKS HAVE EXPERIENCED FATIGUE FAILURE AT THEIR REAR ADJUSTMENT POINT.

**Consequence:**

A DRAG LINK FAILURE COULD RESULT IN STEERING FAILURE AND A LOSS OF CONTROL OF THE VEHICLE INCREASING THE RISK OF A CRASH.

**Remedy:**

ELDORADO NATIONAL - CALIFORNIA WILL INSPECT AND INSURE THAT THEY HAVE THE DEFECTIVE DRAG LINK AND IF FOUND IT WILL BE REPLACED WITH A NEW ONE. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING NOVEMBER 2010. OWNERS MAY CONTACT ELDORADO NATIONAL – CALIFORNIA AT 937-596-6111.

**Notes:**

CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement