



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 10, 2010

MR. DAVID DILLON
SR. MANAGER
CAMPAIGN AND INVESTIGATIONS
CHRYSLER GROUP LLC
800 CHRYSLER DRIVE CIMS-482-00-91
AUBURN HILLS, MI 48326-2757

NVS-215dgl
10V-550

Subject: WINDSHIELD WIPER MOTOR

DEAR MR. DILLON:

This letter serves to acknowledge Chrysler Group LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
JEEP/LIBERTY/2008

Mfg's Report Date: November 3, 2010

NHTSA Campaign Number: 10V-550

Components: VISIBILITY: WINDSHIELD WIPER/ WASHER: MOTOR

Potential Number of Units Affected: 16,229

Summary:

CHRYSLER IS RECALLING CERTAIN MODEL YEAR 2008 JEEP LIBERTY VEHICLES. THE VEHICLES ARE EQUIPPED WITH WINDSHIELD WIPER MOTORS THAT CONTAIN EXCESS ADHESIVE THAT MAY ALLOW FOR WATER INTRUSION, WHICH COULD RESULT IN INTERMITTENT AND EVENTUALLY INOPERATIVE WINDSHIELD WIPER OPERATION.

Consequence:

A FAILING OR INOPERATIVE WINDSHIELD WIPER SYSTEM WILL REDUCE A DRIVER'S VISIBILITY WHICH COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL REPLACE THE WINDSHIELD WIPER MOTOR FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING NOVEMBER 2010. OWNERS MAY CONTACT CHRYSLER AT 1-800-853-1403.

Notes:

CHRYSLER'S CAMPAIGN NUMBER IS K24. OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement