



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 5, 2010

MR. BLAS GONZALEZ  
REGIONAL MANAGER  
FIELD SERVICE DEPARTMENT  
UTILITY TRAILER MANUFACTURING COMPANY  
17295 E. RAILROAD STREET  
CITY OF INDUSTRY, CA 91748

NVS-215dgl  
10V-545

**SUBJECT: SUSPENSION SYSTEMS/ARVIN MERITOR**

**DEAR MR. GONZALEZ:**

This letter serves to acknowledge Utility Trailer Manufacturing Company's notification to the National Highway Traffic Safety Administration (NHTSA), of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

UTILITY /VS2DX/2011  
UTILITY /VS2RA/2011

**NHTSA Campaign Number:** 10V-545

**Mfg's Report Date:** October 15, 2010

**Components:** SUSPENSION

**Potential Number of Units Affected:** 189

**Summary:**

UTILITY TRAILERS IS RECALLING CERTAIN MODEL YEAR 2011 VS2RA AND VS2DX TRAILERS EQUIPPED WITH ARVIN MERITOR SUSPENSION SYSTEMS. THE SUSPECT SYSTEMS MAY HAVE MISSING WELDS AT THE INTERFACE OF THE LOWER SEAT BRACKET AND AXLE BEAM.

**Consequence:**

MISSING WELDS COULD ALLOW THE AXLE TO ROLL OUT OF POSITION AND POTENTIALLY IMPACT THE HANDLING OF THE TRAILER SUCH THAT A DRIVER MAY LOSE CONTROL OF THE VEHICLE, INCREASING THE RISK OF A CRASH.

**Remedy:**

UTILITY TRAILERS IS WORKING WITH ARVIN MERITOR TO IDENTIFY OWNERS WITH THE AFFECT SUSPENSION SYSTEMS. THE AFFECTED VEHICLES WILL BE REPAIRED FREE OF CHARGE. OWNERS MAY CONTACT ARVIN MERITOR AT 1-248-435-0896.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

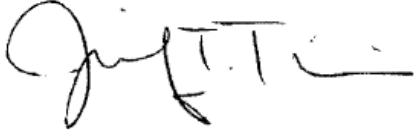
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Arvin Meritor will be handling the owner notification, remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Arvin Meritor's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being more prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement