



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 3, 2010

MR. TIM L. LAFON
MANAGER, REGULATORY AFFAIRS
MACK TRUCKS, INC.
7900 NATIONAL SERVICE RD.
GREENSBORO, NC 27409

NVS-215dgl
10V-537

SUBJECT: REAR MUD FLAP HANGER BRACKETS/FMVSS 108

DEAR MR. LAFON:

This letter serves to acknowledge Mack Trucks Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 108, "Lamps, Reflective Devices, and Associated Equipment," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MACK/CHU/2011
MACK/CXU/2011

NHTSA Campaign Number: 10V-537

Mfg's Report Date: October 27, 2010

Components: VISIBILITY

Potential Number of Units Affected: 21

Summary:

MACK TRUCKS IS RECALLING CERTAIN MODEL YEAR 2011 CHU AND CXU, HEAVY TRUCKS MANUFACTURED FROM JULY 13, 2010, THROUGH AUGUST 13, 2010, WITHOUT REAR MUD FLAP HANGER BRACKETS. THESE VEHICLES FAIL TO COMPLY WITH THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 108, 'LAMPS, REFLECTIVE DEVICES, AND ASSOCIATED EQUIPMENT.' THE REAR CONSPICUITY TREATMENT TYPICALLY FOUND ON THE MUD FLAP HANGER BRACKETS MAY NOT HAVE BEEN INSTALLED IN THE ALTERNATE POSITIONS AS ALLOWED IN THE REGULATION ON VEHICLES MANUFACTURED WITHOUT REAR MUD FLAP HANGER BRACKETS.

Consequence:

LACK OF REFLECTORS COULD LEAD TO REDUCED VISIBILITY OF THE VEHICLE INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL INSPECT AND INSTALL CONSPICUITY TREATMENT AS REQUIRED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE DECEMBER 1, 2010. OWNERS MAY CONTACT MACK TRUCKS AT 1-800-866-1177.

Notes:

MACK TRUCKS RECALL NO. SC0347. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and "T".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement