



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 3, 2010

MR. TIM L. LAFON
MANAGER, REGULATORY AFFAIRS
MACK TRUCKS, INC.
7900 NATIONAL SERVICE RD.
GREENSBORO, NC 27409

NVS-215dgl
10V-536

SUBJECT: BATTERY BOX LID

DEAR MR. LAFON:

This letter serves to acknowledge Mack Trucks Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
MACK/CXU/2010-2011

NHTSA Campaign Number: 10V-536

Mfg's Report Date: October 27, 2010

Components: ELECTRICAL SYSTEM BATTERY

Potential Number of Units Affected: 1,760

Summary:

MACK TRUCKS IS RECALLING CERTAIN MODEL YEAR 2010 THROUGH 2011 CXU, HEAVY TRUCKS MANUFACTURED FROM AUGUST 12, 2009, THROUGH AUGUST 31, 2010. THE REAR HOLD-DOWN BRACKETS THAT SECURE THE BATTERY BOX LID MAY BE ROTATED TOO FAR FORWARD, WHICH MAY RESTRICT THE BATTERY BOX LID FROM PROPERLY SEATING.

Consequence:

IF THIS OCCURS, THE BATTERY BOX LID MAY COME OFF WHEN STEPPING ON THE STEP, WHICH MAY CAUSE A PERSON TO FALL FROM THE VEHICLE RESULTING IN PERSONAL INJURY.

Remedy:

MACK WILL INSPECT AND ADJUST THE REAR HOLD-DOWN BRACKETS AS REQUIRED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE DECEMBER 1, 2010. OWNERS MAY CONTACT MACK TRUCKS AT 1-800-866-1177.

Notes:

MACK TRUCKS RECALL NO. SC0346. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

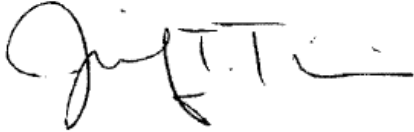
Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement