



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 29, 2010

MR. DAVID HOLLAND
DIRECTOR OF PARTS
WARRANTY AND SERVICE
OPEN RANGE R.V. COMPANY
3195 N S.R. 5
SHIPSHEWANA, IN 46565

NVS-215dgl
10V-524

SUBJECT: REFRIGERATORS/POSSIBLE FIRE

DEAR MR. HOLLAND:

This letter serves to acknowledge Open Range R.V. Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

OPEN RANGE/OPEN RANGE/2009-2011
OPEN RANGE/RESIDENTIAL/2009-2011
OPEN RANGE/ROLLING THUNDER/2009-2011

Mfg's Report Date: October 22, 2010

NHTSA Campaign Number: 10V-524

Components: EQUIPMENT

Potential Number of Units Affected: 264

Summary:

OPEN RANGE IS RECALLING CERTAIN MODEL YEAR 2009-2011 OPEN RANGE, RESIDENTIAL AND ROLLING THUNDER RECREATIONAL VEHICLES EQUIPPED WITH 1200-SERIES NORCOLD REFRIGERATORS. THE POPULATION OF REFRIGERATORS BEING ADDRESSED CONTAINS EITHER A SENSING ALGORITHM OR THERMAL SWITCH TO SHUT OFF POWER TO THE REFRIGERATOR WHEN HIGH TEMPERATURES ARE DETECTED IN ORDER TO PREVENT A POTENTIAL FIRE. THE RESPONSE TIMES OF THE SENSOR ALGORITHM AND THERMAL SWITCH DEVICES TO STOP POWER ARE NOT SUFFICIENT.

Consequence:

AN INSUFFICIENT RESPONSE TIME CAN RESULT IN POWER NOT BEING SHUT-OFF IN SUFFICIENT TIME TO PREVENT A FIRE, WHICH HAS THE POTENTIAL TO IGNITE RESULTING IN PERSONAL INJURY AND/OR VEHICLE AND PROPERTY DAMAGE.

Remedy:

OPEN RANGE IS WORKING WITH NORCOLD TO GET THE UNITS REPAIRED FREE OF CHARGE. PLEASE SEE NORCOLD'S DEFECT REPORT 10E-049. THE RECALL BEGAN ON OCTOBER 30, 2010. OWNERS MAY CONTACT NORCOLD AT 1-800-767-9101.

Notes:

OWNERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Norcold will be handling the remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Norcold's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in cursive script that reads "Kelly Schuber for".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement