



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 28, 2010

MR. JAMES VONDALE  
DIRECTOR, AUTOMOTIVE SAFETY OFFICE  
ENVIRONMENTAL & SAFETY ENGINEERING  
FORD MOTOR COMPANY  
330 TOWN CENTER DRIVE SUITE 400  
DEARBORN, MI 48126-2738

NVS-215dgl  
10V-516

SUBJECT: DISABLED LIFTGATE LOCK/FMVSS 206

DEAR MR. VONDALE:

This letter serves to acknowledge Ford Motor Company's (Ford) notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Federal Motor Vehicle Safety Standard No. 206, "Door Locks and Door Retention Components," for which a safety recall campaign will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/EDGE/2011  
LINCOLN/MKX/2011

**NHTSA Campaign Number:** 10V-516

**Mfg's Report Date:** October 25, 2010

**Components:** LATCHES/LOCKS/LINKAGES: HATCHBACK/LIFTGATE: LOCK

**Potential Number of Units Affected:** 71

**Summary:**

FORD IS RECALLING CERTAIN MODEL YEAR 2011 EDGE AND LINCOLN MKX VEHICLES MANUFACTURED FROM JULY 1, 2010, THROUGH OCTOBER 8, 2010. THESE VEHICLES WERE SHIPPED WITH INCORRECTLY CONFIGURED ELECTRONIC MODULE SETTINGS THAT DISABLE THE LOCKING FUNCTION OF THE LIFTGATE. ACCORDINGLY, THE VEHICLES FAIL TO CONFORM TO THE REQUIREMENTS OF FEDERAL MOTOR VEHICLE SAFETY STANDARD NO. 206, "DOOR LOCKS AND DOOR RETENTION COMPONENTS."

**Consequence:**

THE LIFTGATE LOCK MAY BE DISABLED AND THE DRIVER MAY NOT BE ABLE TO LOCK THE LIFTGATE USING INTERIOR LOCK SWITCHES OR REMOTE KEY FOB BUTTONS.

**Remedy:**

FORD WILL NOTIFY OWNERS AND DEALERS WILL HAVE THE AFFECTED CONTROL MODULES UPDATED FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE NOVEMBER 1, 2010. OWNERS MAY CONTACT FORD AT 1-866-436-7332.

**Notes:**

FORD'S RECALL CAMPAIGN NUMBER IS 10C14. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

The information in your noncompliance report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement