



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 28, 2010

MR. TOM BENNETT
DIRECTOR, SERVICE
MITSUBISHI MOTORS NORTH AMERICA, INC.
6400 KATELLA AVENUE
CYPRESS, CA 90630

NVS-215dgl
10V-514

SUBJECT: HVAC CONTROLLER REPLACEMENT

DEAR MR. BENNETT:

This letter serves to acknowledge Mitsubishi Motors North America, Inc's (MMNA) notification to the National Highway Traffic Safety Administration (NHTSA) of a defect in the vehicles listed below for which a safety recall campaign will be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
MITSUBISHI/ENDEAVOR/2006-2008

NHTSA Campaign Number: 10V-514

Mfg's Report Date: OCTOBER 20, 2010

Components: ELECTRICAL SYSTEM: SOFTWARE

Potential Number of Units Affected: 19,410

Summary:

MITSUBISHI IS RECALLING CERTAIN MODEL YEAR 2006-2008 ENDEAVOR WITH MANUAL AIR CONDITIONING. DUE TO AN INCORRECT HEATER (HVAC) CONTROLLER SIGNAL, THE AIR FLOW FROM THE AIR VENTS MAY RANDOMLY CHANGE DIRECTION AND/OR THE TEMPERATURE MAY BRIEFLY CYCLE BETWEEN HOT AND COLD.

Consequence:

THIS CONDITION COULD AFFECT DEFROSTER PERFORMANCE, RESULTING IN POOR WINDSHIELD VISIBILITY AND POTENTIALLY CAUSE A CRASH.

Remedy:

DEALERS WILL INSPECT FOR DAMAGE AND IF NECESSARY REPAIR THE MODE DOOR SHAFT FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING DECEMBER 2010. OWNERS MAY CONTACT MITSUBISHI AT 1-800-222-0037.

Notes:

MITSUBISHI SAFETY RECALL NO. SR-10-03. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

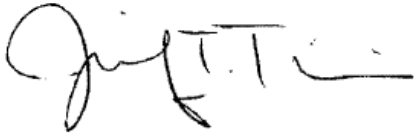
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

