



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 28, 2010

MR. KENNETH M. BUSH
ASSOCIATE DIRECTOR
GOVERNMENT RELATIONS
AMERICAN SUZUKI MOTOR CORPORATION
PO BOX 1100
BREA, CA 92822-1100

NVS-215dgl
10V-513

SUBJECT: OUTSIDE REAR VIEW MIRRORS

DEAR MR. BUSH:

This letter serves to acknowledge American Suzuki Motor Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SUZUKI/SX4/2007-2010

NHTSA Campaign Number: 10V-513

Mfg's Report Date: October 18, 2010

Components: VISIBILITY: REARVIEW MIRRORS/ DEVICES: EXTERIOR

Potential Number of Units Affected: 69,587

Summary:

SUZUKI IS RECALLING CERTAIN MODEL YEAR 2007 SX4 HATCHBACK AND MODEL YEAR 2008-2010 SX4 HATCHBACK AND SEDAN PASSENGER VEHICLES. THE THREE SCREWS THAT SECURE EACH OF THE OUTSIDE REAR VIEW MIRRORS TO THE MIRROR BASE CAN COME LOOSE DUE TO VIBRATION.

Consequence:

IF A REAR VIEW MIRROR FALLS OFF THE VEHICLE THE DRIVER WILL HAVE REDUCED VISIBILITY INCREASING THE RISK OF A CRASH.

Remedy:

DEALERS WILL REPLACE THE BASE SCREWS ON BOTH OUTER REAR VIEW MIRRORS FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT SUZUKI AT 1-887-697-8985 OR VISIT SUZUKI'S WEBSITE AT [HTTP://WWW.SUZUKIAUTO.COM](http://www.suzukiauto.com).

Notes:

SUZUKI'S SAFETY RECALL CAMPAIGN NUMBER IS SK. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577.

Please provide the following additional information and be reminded of the following requirements:


You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within 30 days after the close of the calendar quarter in which the campaign was initiated. Thereafter, quarterly reports will be due on or before 30 days after close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement