



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

October 21, 2010

MR. DAVID HOLLAND  
DIRECTOR OF PARTS  
WARRANTY AND SERVICE  
OPEN RANGE R.V. COMPANY  
3195 N S.R. 5  
SHIPSHEWANA, IN 46565

NVS-215dgl  
10V-498

**SUBJECT: RANGE/OVEN COMBO/GAS SUPPLY LINE/POSSIBLE FIRE**

**DEAR MR. HOLLAND:**

This letter serves to acknowledge Open Range R.V. Company's notification to the National Highway Traffic Safety Administration (NHTSA), of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

OPEN RANGE/JOURNEYER/2011  
OPEN RANGE/OPEN RANGE/2011  
OPEN RANGE/ROAMER/2011

**NHTSA Campaign Number:** 10V-498

**Mfg's Report Date:** October 12, 2010

**Components:** EQUIPMENT

**Potential Number of Units Affected:** 692

**Summary:**

OPEN RANGE IS RECALLING CERTAIN MODEL YEAR 2011 JOURNEYER, OPEN RANGE, AND ROAMER RECREATIONAL VEHICLES MANUFACTURED FROM JULY 1, 2010, THROUGH SEPTEMBER 20, 2010, EQUIPPED WITH ATWOOD 35 SERIES RANGE OVENS. A POTENTIAL EXISTS FOR A SMALL FRACTURE WITHIN THE LINE DELIVERING GAS TO THE OVEN CAVITY BURNER. SUCH A FRACTURE MAY CAUSE PROPANE GAS TO LEAK FROM THE LINE.

**Consequence:**

A PROPANE LEAK IN THE PRESENCE OF AN IGNITION SOURCE COULD RESULT IN A FIRE AND/OR EXPLOSION CAUSING PROPERTY DAMAGE AND/OR PERSONAL INJURY.

**Remedy:**

OPEN RANGE IS WORKING WITH ATWOOD AND WILL REPLACE OR REPAIR THE STOVES FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT ATWOOD AT 1-574-266-4749.

**Notes:**

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.

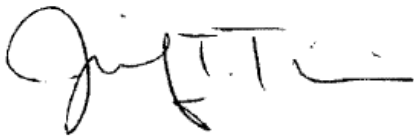
Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Atwood will be handling the remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Atwood's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement