



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 20, 2010

DAVID M MIHALICK
STANDARDS COMPLIANCE MANAGER
THOR INDUSTRIES, INC.
419 WEST PIKE STREET
PO BOX 629
JACKSON CENTER, OH 45334-0629

NVS-215dgl
10V-495

SUBJECT: RANGE/OVEN COMBO/GAS SUPPLY LINE/POSSIBLE FIRE

DEAR MR. MIHALICK:

This letter serves to acknowledge Crossroads' notification to the National Highway Traffic Safety Administration (NHTSA), by and through Thor Industries Inc., its corporate parent, of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CROSSROADS/SUNSET TRAIL/2011
CROSSROADS/ZINGER/2011

NHTSA Campaign Number: 10V-495

Mfg's Report Date: October 12, 2010

Components: EQUIPMENT

Potential Number of Units Affected: 6

Summary:

CROSSROADS IS RECALLING CERTAIN MODEL YEAR 2011 ZINGER AND SUNSET TRAIL TRAILERS MANUFACTURED FROM AUGUST 15, 2010, THROUGH SEPTEMBER 29, 2010, EQUIPPED WITH ATWOOD 35 SERIES RANGE OVENS. A POTENTIAL EXISTS FOR A SMALL FRACTURE WITHIN THE LINE DELIVERING GAS TO THE OVEN CAVITY BURNER. SUCH A FRACTURE MAY CAUSE PROPANE GAS TO LEAK FROM THE LINE.

Consequence:

A PROPANE LEAK IN THE PRESENCE OF AN IGNITION SOURCE COULD RESULT IN A FIRE AND/OR EXPLOSION CAUSING PROPERTY DAMAGE AND/OR PERSONAL INJURY.

Remedy:

CROSSROADS IS WORKING WITH ATWOOD AND WILL REPLACE OR REPAIR THE STOVES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING OCTOBER 2010. OWNERS MAY CONTACT ATWOOD AT 1-574-266-4749 OR CROSSROADS AT 888-226-7496.

Notes:

CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577.


Please provide the following additional information and be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in your report, Atwood will be handling the remedy, and quarterly reporting for this campaign. However, please be advised that 49 CFR 573.6 provides that the vehicle manufacturer is responsible for any safety related defect or any noncompliance in the vehicle or any item of original equipment. If Atwood's campaign is not satisfactory, you may be required to conduct a follow-up notification.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a long horizontal line extending to the right.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement