



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 20, 2010

MR. DAVID PARTIN
HEARTLAND RECREATIONAL VEHICLES, LLC
1001 ALL PRO DR
ELKHART, IN 46514

NVS-215dgl
10V-493

DEAR MR. CONWAY:

SUBJECT: RANGE/OVEN COMBO/GAS SUPPLY LINE/POSSIBLE FIRE

This letter serves to acknowledge Heartland Recreational Vehicles, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
HEARTLAND/NORTH COUNTRY/2011

NHTSA Campaign Number: 10V-493

Mfg's Report Date: October 8, 2010

Components: EQUIPMENT

Potential Number of Units Affected: 198

Summary:
HEARTLAND IS RECALLING CERTAIN MODEL YEAR 2011 NORTH COUNTRY TRAVEL TRAILERS MANUFACTURED FROM JULY 14, 2010, THROUGH SEPTEMBER 14, 2010, EQUIPPED WITH ATWOOD 35 SERIES RANGE OVENS. A POTENTIAL EXISTS FOR A SMALL FRACTURE WITHIN THE LINE DELIVERING GAS TO THE OVEN CAVITY BURNER. SUCH A FRACTURE MAY CAUSE PROPANE GAS TO LEAK FROM THE LINE.

Consequence:

A PROPANE LEAK IN THE PRESENCE OF AN IGNITION SOURCE COULD RESULT IN A FIRE AND/OR EXPLOSION CAUSING PROPERTY DAMAGE AND/OR PERSONAL INJURY.

Remedy:

HEARTLAND IS WORKING WITH ATWOOD AND WILL REPLACE OR REPAIR THE STOVES FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN DURING OCTOBER 2010. OWNERS MAY CONTACT ATWOOD AT 1-574-266-4749 OR HEARTLAND AT 1-877-262-8032.

Notes:

HEARTLAND SAFETY RECALL NO. 99-01-05. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.

We have reviewed your proposed owner letter and it meets the requirements of 49 CFR Part 577. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name "Jennifer" written in a larger, more prominent script than the last name "Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement