



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 20, 2010

MR. TIM L. LAFON
MANAGER, REGULATORY AFFAIRS
VOLVO TRUCKS NORTH AMERICA
P.O. BOX 26115
GREENSBORO, NC 27409

NVS-215dgl
10V-492

SUBJECT: CERTIFICATION LABEL TIRE DESCRIPTION/PART 567

DEAR MR. LAFON:

This letter serves to acknowledge Volvo Trucks North America LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety noncompliance with Part 567, "Certification," in the products described below for which a safety recall campaign shall be conducted pursuant to Federal law.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/VHD/2008-2011
VOLVO/VNL/2008-2011
VOLVO/VNM/2008-2011
VOLVO/VT/2008-2010

NHTSA Campaign Number: 10V-492

Mfg's Report Date: October 8, 2010

Components: EQUIPMENT: OTHER: LABELS

Potential Number of Units Affected: 1,926

Summary:

VOLVO IS RECALLING CERTAIN MODEL YEAR 2008-2011 VHD, VNL, VNM, AS WELL AS 2008-2010 VT VEHICLES FOR FAILING TO COMPLY WITH THE REQUIREMENTS OF PART 567, "CERTIFICATION." THE TIRE DESCRIPTION MAY BE INCORRECT ON THE VEHICLE'S CERTIFICATION LABEL.

Consequence:

THE MISINFORMATION ON THESE LABELS COULD LEAD TO A VEHICLE OVERLOADING THAT CAN INCREASE RISK OF A CRASH.

Remedy:

DEALERS WILL INSPECT AND REPLACE THE LABELS FREE OF CHARGE. THE SAFETY RECALL IS EXPECTED TO BEGIN ON OR BEFORE DECEMBER 1, 2010. OWNERS MAY CONTACT VOLVO AT 1-800-458-1552.

Notes:

VOLVO SAFETY RECALL NO. RVXX1005. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report appears to satisfy the requirements of 49 CFR 573.6.


Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is written in a cursive style with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement