



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

October 14, 2010

MR. ADAM KOPSTEIN
MANAGER
AUTOMOTIVE SAFETY & COMPLIANCE
VOLVO CARS OF NORTH AMERICA, LLC
1 VOLVO DRIVE
P.O. BOX 914
ROCKLEIGH, NJ 07647

NVS-215dgl
10V-489

SUBJECT: SUPPLEMENTAL RESTRAINT SYSTEM

DEAR MR. KOPSTEIN:

This letter serves to acknowledge Volvo Cars of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall campaign which will be conducted pursuant to Federal law for the vehicles listed below.

Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLVO/S80/2010-2011
VOLVO/V70/2010
VOLVO/XC60/2011
VOLVO/XC70/2010-2011

NHTSA Campaign Number: 10V-489

Mfg's Report Date: October 13, 2010

Components: AIR BAGS: FRONTAL

Potential Number of Units Affected: 9,746

Summary:

VOLVO IS RECALLING CERTAIN MODEL YEAR 2010-2011 S80, XC70, MODEL YEAR 2011 XC60 AND MODEL YEAR 2010 V70 VEHICLES. THERE MAY BE AN INTERMITTENT FAULT IN THE DRIVER'S AIRBAG CLOCKSPRING WIRING CONNECTOR FOR THE SUPPLEMENTAL RESTRAINT SYSTEM.

Consequence:

IN THE EVENT OF A CRASH, THE DRIVER'S FRONTAL AIRBAG MAY NOT DEPLOY AS INTENDED OR AT ALL, AND THEREFORE WILL NOT BE ABLE TO PROPERLY PROTECT THE DRIVER, INCREASING THE RISK OF INJURIES.

Remedy:

DEALERS WILL INSTALL A METAL SHIM IN THE DRIVER'S AIR BAG CLOCKSPRING WIRING CONNECTOR. THIS SERVICE WILL BE PERFORMED FREE OF CHARGE. THE MANUFACTURER HAS NOT YET PROVIDED AN OWNER NOTIFICATION SCHEDULE. OWNERS MAY CONTACT VOLVO AT 1-800-458-1552.

Notes:

VOLVO SAFETY RECALL NO. R229. CUSTOMERS MAY CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY: 1-800-424-9153); OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

The information in your defect report does not satisfy the requirements of 49 CFR 573.6. Specifically, the chronology of principle events supplied does not comply with 573.6(c)(6). Please provide, at a minimum, a chronology of all principle events that were the basis of the defect decision, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipts.

Please provide the following additional information and be reminded of the following requirements:

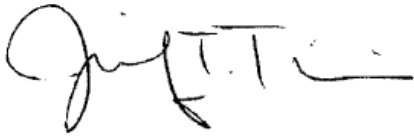
You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contact for this recall will be Delia Lopez who may be reached by phone at 202-366-9525, or by email at Delia.lopez@dot.gov, or through the office email at RMD.ODI@dot.gov. We look forward to working with you toward a successful completion of this recall campaign.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Acting Chief, Recall Management Division
Office of Defects Investigation
Enforcement